

FOR IMMEDIATE RELEASE: 04-17-2020

www.mmdhd.org



Legitimacy of contact tracing phone calls

Ithaca, Stanton, St. Johns- With so many COVID-19 scams popping up lately, it's hard to know what is legitimate and what isn't.

If you get a call from your local health department, asking questions related to contact tracing, keep in mind that:

Local health departments will not:

- offer medication for treatment or prevention of COVID-19.
- ask for Medicaid or other insurance information for billing purposes.
- request personal financial information such as a social security number or driver's license number.

Legitimate questions that local health departments will ask when conducting a contact tracing investigation:

- current health status
- symptoms they may be experiencing
- individuals they have been in contact with
- places they have been in recent days
- other health-related questions

If you are concerned about a call you received from a local health department, please contact the COVID-19 Hotline at 888-535-6136. This line is available seven days a week from 8 a.m. to 5 p.m.

*Mid-Michigan District Health Department serves the residents of Clinton, Gratiot and Montcalm Counties.
We take action to protect, maintain and improve the health of our community.
Advancing innovative solutions to achieve healthier outcomes*

###