

CLINTON OFFICE

1307 E. Townsend Rd.
Saint Johns, MI 48879-9036
(989) 224-2195

GRATIOT OFFICE

151 Commerce Dr.
Ithaca, MI 48847-1627
(989) 875-3681

MONTCALM OFFICE

615 N. State St.
Stanton, MI 48888-9702
(989) 831-5237

BOARD OF HEALTH:	Bruce DeLong Dwight Washington, Ph.D.	George Bailey Chuck Murphy	Michael R. Beach Adam Petersen
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MID-MICHIGAN DISTRICT HEALTH DEPARTMENT (MMDHD)
BOARD OF HEALTH
REGULAR MEETING

Wednesday, March 24, 2021
9:00 a.m.

Board of Health and staff are invited to participate remotely due to the highly contagious COVID-19 virus. To participate by video, access Zoom at the following link: <https://us02web.zoom.us/j/84666735394?pwd=TXpMSGErRnk1dncyb2hHeFBFditTQT09> and use **Meeting ID 846 6673 5394; Passcode 199616**. To participate by phone, call **1-312-626-6799**; then enter the Meeting ID.

AGENDA

We take action to protect, maintain, and improve the health of our community.

Pledge of Allegiance

A. AGENDA NOTES, REVIEW, AND REVISIONS:

1.

B. CONSENT ITEMS:

1. Meeting Minutes

- a. Mid-Michigan District Board of Health Organizational Meeting (Corrected) held January 27, 2021 – **Included.**
- b. Michigan Association for Local Public Health (MALPH) Board of Directors Meeting held February 8, 2021 – **Included.**
- c. Mid-Michigan District Board of Health Regular Meeting held February 24, 2021 – **Included.**

d.

2. Communications

a.

C. PUBLIC COMMENTS:

D. BRANCH OFFICE EMPLOYEES:

E. COMMITTEE REPORTS:

1. Finance Committee – George Bailey, Chairperson
 - a. MMDHD’s Expenses for February 13 through March 12, 2021 – **Included.**
 - b. MMDHD’s Monthly Balance Sheet, Revenue and Expenditure Report for February 2021 – **Handout.**
 - c. Food Service Establishment Unpaid License Fees, FY 20/21 – **Included.**
 - d. Information Technology (IT) Equipment – Servers – **Included.**
 - e.

2. Personnel Committee – Dwight Washington, Chairperson

- a.

3. Program Committee – Michael Beach, Chairperson

- a.

4. Mid-Central Coordinating Committee – Chuck Murphy

- a.

F. MEDICAL DIRECTOR’S REPORT: Jennifer E. Morse, MD, MPH, FAAFP – **Included.**

1. COVID-19 Update

- 2.

G. HEALTH OFFICER’S REPORT: Mark W. (Marcus) Cheatham, Ph.D.

1. MMDHD COVID-19 Update – **Included**

- a. COVID-19 Vaccinations – **Included**

- b. Client Satisfaction Survey - Vaccination Clinics – **Included**

2. Agreements Signed, February 18 through March 17, 2021 – **Included.**

- 3.

H. OLD BUSINESS:

- 1.

I. NEW BUSINESS:

1. Emerging Issues

2.

J. LEGISLATIVE ACTION:

1.

K. INFORMATIONAL ITEMS: – **Included.**

1. Mid-Michigan District BOH Action Items, February 2021
2. Staffing Report

L. RELATED NEWS ARTICLES AND LINKS: <https://www.mmdhd.org/2021-board-of-health/>

1. Montcalm Township Budget 'Sitting Pretty Good' Despite COVID-19 Concerns, *Daily News*, February 17, 2021
2. COVID-19 Vaccine Still In Short Supply, Health Department Says, *Gratiot County Herald*, February 18, 2021
3. 1st Dose Of COVID-19 Vaccine Almost Done For School Personnel In Montcalm County, *Daily News*, February 20, 2021
4. Health Officer Says Montcalm County COVID-19 Vaccination Rate Is Too Low, *Daily News*, February 25, 2021
5. Five Deaths Reported Over The Weekend, *Morning Sun*, March 2, 2021
6. Local Health Departments Receive New Vaccine, *Morning Sun*, March 4, 2021
7. Despite New Guidelines, Local Health Department Still Working To Vaccinate People 65 And Older, *Daily News*, March 9, 2021
8. COVID-19: One Year Later, *Gratiot County Herald*, March 10, 2021
9. Third Vaccine Becomes Available In Gratiot County, *Gratiot County Herald*, March 10, 2021
10. [COVID-19 Vaccines Hit The Road](#), *Central Michigan University (CMU) News*, March 11, 2021
11. Mid-Mich. Seniors Nearly 70% Vaccinated, *Lansing State Journal*, March 11, 2021
12. Your Guide On Getting The Vaccine, *Lansing State Journal*, March 26, 2021
13. [Michigan's Rising COVID-19 Cases Fuel Worries About 'Perfect Storm'](#), *The Detroit News*, March 17, 2021
14. Gratiot, Clare Ahead of Vaccination Average Total, *Morning Sun*, March 18, 2021

M. AGENCY NEWSLETTERS: None.

BOARD OF HEALTH:	Bruce DeLong Dwight Washington, Ph.D.	George Bailey Chuck Murphy	Michael R. Beach Adam Petersen
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Board of Health (BOH) Synopsis of Actions Needed
March 24, 2021 Regular Meeting

Item A. 1.	AGENDA NOTES, REVIEW, AND REVISIONS
Motion to approve the Agenda as presented.	
Item B. 1. & 2.	CONSENT ITEMS (MEETING MINUTES & COMMUNICATIONS)
Motion to accept Meeting Minutes B. 1. a. through c. and place on file.	
Item E. 1. a.	EXPENSES FOR FEBRUARY 13 THROUGH MARCH 12, 2021
Motion to approve payment of the Mid-Michigan District Health Department's Expenses for February 13, through March 12, 2021, totaling \$531,475.88.	
Item E. 1. b.	BALANCE SHEET, REVENUE AND EXPENDITURE REPORT FOR FEBRUARY 2021
Motion to approve and place the Balance Sheet, Revenue and Expenditure Report for February 2021 on file.	
Item E. 1. c.	FOOD SERVICE ESTABLISHMENT UNPAID LICENSE FEES, FY 20/21
Motion to waive food license late fees for 60 days, until June 30, 2021.	
Item E. 1. d.	INFORMATION TECHNOLOGY (IT) EQUIPMENT - SERVERS
Motion to approve the purchase of two servers, one for the Gratiot Branch Office and one for the Montcalm Branch Office, with the cost not to exceed \$20,000.	
Item G. 1.	MEDICAL DIRECTOR'S REPORT; COVID-19 UPDATE
Motion to adopt the BOH Monthly Healthy Living Recommendations for April as proposed.	
Motion to accept and place the Medical Director's Report on file.	

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BOARD OF HEALTH:	Bruce DeLong Dwight Washington, Ph.D.	George Bailey Chuck Murphy	Michael R. Beach Adam Petersen
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Mid-Michigan District Health Department
BOARD OF HEALTH
ORGANIZATIONAL MEETING

January 27, 2021
9:00 a.m.

Meeting held virtually through Zoom Video Communications, Inc. due to COVID-19.

MINUTES

We take action to protect, maintain, and improve the health of our community.

Members Present: Bruce DeLong (Saint Johns, Michigan), Adam Petersen (Greenville, Michigan), Chuck Murphy (Alma, Michigan), Michael Beach (Carson City, Michigan), Dwight Washington (Bath, Michigan), and George Bailey (Englewood, Florida)

Members Absent: None

Staff Present: Mark W. (Marcus) Cheatham, Ph.D., Health Officer (Stanton, Michigan); Melissa Selby, Director of Administrative Services (Stanton, Michigan); Cindy Partlo, Executive Administrative Assistant (Lansing, Michigan); Jennifer E. Morse, MD, MPH, FAAFP, Medical Director (Clare, Michigan); Sarah Doak, Director of Community Health and Education Division (CHED) (Saint Johns, Michigan); and Liz Braddock, Director of Environmental Health (EH) (Bath, Michigan)

Staff Excused: None

Guests: Elisabeth Walden, Reporter, Daily News; Craig Lyons, Lansing State Journal

M. Cheatham, Health Officer called the Organizational Meeting of the Mid-Michigan District Board of Health (BOH) to order at 9:00 a.m., on Wednesday, January 27, 2021, virtually through Zoom Video Communications, Inc. due to the highly-contagious COVID-19 and to assure compliance with federal, state, and local health guidance and requirements.

The Pledge of Allegiance was led by B. DeLong.

A. AGENDA NOTES, REVIEW, AND REVISIONS:

As election of a Chairperson for 2021 had not occurred, M. Cheatham opened the Organizational Meeting by requesting any additions or revisions to the Agenda. There were none. He mentioned that votes would be by roll call. Additionally, the public comment portion of the meeting follows the Board appointments and consent items. M. Cheatham asked C. Partlo to call the roll:

Board Member	Present	Absent
G. Bailey	✓	
M. Beach	✓	
B. DeLong	✓	
C. Murphy	✓	
A. Petersen	✓	
D. Washington	✓	

Quorum noted.

Motion made by B. DeLong and seconded by C. Murphy to approve the Agenda as presented.

Board Member	Yes	No
G. Bailey	✓	
M. Beach	✓	
B. DeLong	✓	
C. Murphy	✓	
A. Petersen	✓	
D. Washington	✓	

Motion carried 6-0.

M. Cheatham welcomed new Montcalm County Commissioner, Michael Beach to the BOH stating that he recently held an orientation with him.

B. ELECTION OF OFFICERS FOR 2021

M. Cheatham explained that the proposed BOH Appointments for 2021 included in the packet were different than the proposed appointments previously discussed by him and G. Bailey. He provided revised BOH Appointments for 2021 showing B. DeLong as Chair and A. Petersen as Vice Chair for consideration by the BOH. M. Cheatham explained that G. Bailey (Gratiot County) was Board Chair for two years; therefore, it was time to rotate to another County. He proposed that the Board Chair go to an experienced BOH member in Clinton County, then it would rotate to Montcalm County. He proposed Montcalm County Commissioner, A. Petersen as Vice Chair.

1. Chairperson

M. Cheatham requested nominations for Chairperson. G. Bailey nominated **B. DeLong**. Nomination seconded by A. Petersen.

Motion made by M. Beach and seconded by C. Murphy that the nominations be closed and a unanimous ballot be cast for B. DeLong as Chairperson.

Board Member	Yes	No
G. Bailey	✓	
M. Beach	✓	
C. Murphy	✓	
A. Petersen	✓	
D. Washington	✓	
B. DeLong	✓	

Motion carried.

M. Cheatham turned the meeting over to B. DeLong, Chairperson.

2. Vice Chairperson

B. DeLong asked for nominations for Vice Chairperson. D. Washington nominated **A. Petersen**. Nomination seconded by C. Murphy.

Motion made by G. Bailey and seconded by D. Washington that the nominations be closed and a unanimous ballot be cast for A. Petersen as Vice Chairperson.

Board Member	Yes	No
G. Bailey	✓	
M. Beach	✓	
C. Murphy	✓	
A. Petersen	✓	
D. Washington	✓	
B. DeLong	✓	

Motion carried.

C. APPOINTMENTS TO THE BOH FOR 2021

1. Appointment of BOH Secretary

The agency's position of Executive Administrative Assistant typically serves as the BOH Secretary and carries out the posting of public notices for the BOH. **Cynthia Partlo, Executive Administrative Assistant** was appointed as BOH Secretary.

2. Appointment of BOH Standing Committee Chairpersons and Membership: Assignments for 2021

a. Finance Committee

B. DeLong appointed himself, G. Bailey, and A. Petersen to the Finance Committee. G. Bailey will serve as Chairperson.

b. Personnel Committee

B. DeLong appointed C. Murphy, A. Petersen, and D. Washington to the Personnel Committee. D. Washington will serve as Chairperson.

c. Program Committee

**CORRECTED
2/24/2021**

B. DeLong appointed M. Beach, C. Murphy, and D. Washington to the Program Committee. **M. Beach** ~~D. Washington~~ will serve as Chairperson.

3. Appointment of BOH Representatives to External Organizations and Committees, Assignments for 2021

a. Mid-Central Coordinating Committee

B. DeLong appointed C. Murphy, A. Petersen, and D. Washington to the Mid-Central Coordinating Committee.

b. Michigan Association for Local Public Health (MALPH)

B. DeLong appointed D. Washington to the MALPH.

4. Appointment of BOH Representatives to Internal Committees for 2021

a. Quality Vision Action Team (QVAT)

No appointment was made to the QVAT.

Motion made by D. Washington and seconded by M. Beach to adopt the 2021 BOH and Proposed Appointments (Standing Committees and Membership Assignments).

Board Member	Yes	No
G. Bailey	✓	
M. Beach	✓	
C. Murphy	✓	
A. Petersen	✓	
D. Washington	✓	
B. DeLong	✓	

Motion carried.

D. CONSENT ITEMS:

1. Meeting Minutes

a. Michigan Association for Local Public Health (MALPH) Board of Directors Meeting held December 14, 2020

b. Mid-Michigan District BOH Regular Meeting held December 16, 2020

M. Cheatham said that MALPH has a new Executive Director named Norm Hess.

Motion made by G. Bailey and seconded by A. Petersen to accept and place the Meeting Minutes D. 1. a. and b. on file.

Board Member	Yes	No
G. Bailey	✓	
M. Beach	✓	
C. Murphy	✓	
A. Petersen	✓	
D. Washington	✓	
B. DeLong	✓	

Motion carried.

2. Communications

- a. Email message dated January 5, 2021 to Cindy Partlo from Penny Goerge, Executive Secretary, Clinton County, regarding appointments to the BOH for 2021
- b. Letter dated January 7, 2021 to Marcus Cheatham, PhD from Bob Swanson, Director, Division of Immunizations, Michigan Department of Health and Human Services (MDHHS) regarding COVID Immunizations award for FY 2021 in the amount of \$137,050
- c. Email message dated January 11, 2021 to Marcus Cheatham from Michelle Becker, Montcalm County Confidential Administrative Aide, regarding appointments to the BOH for 2021
- d. Letter dated January 12, 2021 to Mid-Michigan District BOH from Angie Thompson, Gratiot County Clerk regarding Gratiot County BOH appointments to the BOH for 2021
- e. Memorandum dated January 20, 2021 to Local Health Departments from Sean Dunleavy, Manager, Quality Assurance Unit, Michigan Department of Agriculture and Rural Development (MDARD) regarding the status of food programs

L. Braddock mentioned that the State Minimum Program Requirements (MPR) for accreditation in the Food Program were paused; and the agency was considering restarting restaurant inspections in March once the restaurants were back to full capacity. She reported that schools would be inspected first because an inspection was required for them to receive Federal funding.

Motion made by D. Washington and seconded by C. Murphy to accept and place Communications D. 2. a. through e. on file.

Board Member	Yes	No
G. Bailey	✓	
M. Beach	✓	
C. Murphy	✓	
A. Petersen	✓	
D. Washington	✓	
B. DeLong	✓	

Motion carried.

E. PUBLIC COMMENTS: None.

F. BRANCH OFFICE EMPLOYEES: None.

G. COMMITTEE REPORTS:

1. Finance Committee:

a. MMDHD’s Expenses for December 5, 2020 through January 15, 2021

Motion made by G. Bailey to approve the MMDHD’s Expenses for December 5, 2020 through January 15, 2021, totaling \$824,234.47. Motion seconded by M. Beach.

Board Member	Yes	No
G. Bailey	✓	
M. Beach	✓	
C. Murphy	✓	
A. Petersen	✓	
D. Washington	✓	
B. DeLong	✓	

Motion carried.

b. MMDHD’s Monthly Balance Sheet, Revenue and Expenditure Report for December 2020

M. Selby commented that the Balance Sheet, Revenue and Expenditure Report for December reflected a deficit for the agency \$199,000; however, more COVID grant funding was expected. She reported that some program fees were down. She also added that the majority of the agency’s fees would be received in March.

Motion made by G. Bailey to approve the MMDHD’s Monthly Balance Sheet, Revenue and Expenditure Report for December 2020 and place on file. Motion seconded by D. Washington.

Board Member	Yes	No
G. Bailey	✓	
M. Beach	✓	
C. Murphy	✓	
A. Petersen	✓	
D. Washington	✓	
B. DeLong	✓	

Motion carried.

- c. MMDHD’s Financial Status Report (FSR), FY 19/20

M. Selby provided a brief overview of the FSR stating that presenting it to the BOH was an audit requirement. She asked if the BOH had any questions regarding the FSR to bring them to the February Regular BOH Meeting. M. Cheatham explained how to read the report.

- d. BOH Per Diem Compensation and Travel Reimbursement Policy

M. Cheatham reviewed the BOH Per Diem Compensation and Travel Reimbursement Policy as presented and requested adoption for 2021.

Motion made by G. Bailey and seconded by C. Murphy to adopt the BOH Per Diem Compensation and Travel Reimbursement Policy as presented dated February 1, 2020.

Board Member	Yes	No
G. Bailey	✓	
M. Beach	✓	
C. Murphy	✓	
A. Petersen	✓	
D. Washington	✓	
B. DeLong	✓	

Motion carried.

- e. Extension Agreement with My Community Dental Centers, Inc. (MCDC), Saint Johns Center

M. Cheatham mentioned that the Agreement with MCDC for the Saint Johns Center expires February 1, 2021 and negotiations have not been completed on a new Agreement. Therefore, M. Cheatham requested Board approval to authorize B. DeLong to sign the Extension Agreement. He reviewed existing Agreements for leasing of space and equipment stating that the funds (approximately \$20,000) flow through the health department to Clinton County.

Motion made by G. Bailey and seconded by D. Washington to authorize the Board Chair to sign the Extension Agreement with MCDC for the Saint Johns Center.

Board Member	Yes	No
G. Bailey	✓	
M. Beach	✓	
C. Murphy	✓	
A. Petersen	✓	
D. Washington	✓	
B. DeLong	✓	

Motion carried.

2. Personnel Committee – No report.
3. Program Committee – No report.
4. Mid-Central Coordinating Committee – No report.

G. MEDICAL DIRECTOR’S REPORT: Jennifer E. Morse, M.D., MPH, FAAFP

1. SARS-CoV-2 Variant

Dr. Morse provided an overview of the SARS-CoV-2 variant stating that mutations in viruses are very common. She reported that influenza’s eight different segments of RNA were more susceptible to mutations than coronaviruses, which have one segment of RNA. She explained the differences between strains, variants, and mutations. She noted that the SARS-CoV-2 variant from the United Kingdom was beginning to spread into the United States. She reviewed some of the concerns of COVID-19 variants and mentioned that there were several cases caused by variants in 24 of the United States. She mentioned that 14 cases of the new variant have been identified in Michigan and cautioned that positive cases might increase over the next few months. She said there was concern that a new variant would take over as the predominant variant by March 2021. Therefore, she said that it was important to continue preventive measures of masking, 6-foot distancing, washing hands often, ventilating indoor spaces, and getting vaccinated for COVID-19 when available. She reported that effective January 26, 2021, new travel requirements were in place.

Dr. Morse recommended the following be adopted as the BOH Monthly Healthy Living Recommendation for February:

1. *Be aware of new travel requirements.*
 - a. *Effective January 26, 2021 all air passengers arriving to the US from a foreign country to get tested for COVID-19 infection no more than 3 days before their flight departs and to provide proof of the negative result or documentation of having recovered from COVID-19 to the airline before boarding the flight. For more information on this testing requirement, see the [Frequently Asked Questions](#).*
 - b. *Get tested 3-5 days after travel AND stay home for 7 days after travel.*
 - c. *Even if you test negative, stay home for the full 7 days.*
 - d. *If you don’t get tested, it’s safest to stay home for 10 days after travel.*
 - e. *Always follow state and local recommendations or requirements related to travel.*
 - f. *Delay your travel if you are waiting for test results.*

2. *Continue to do all you can to prevent COVID-19 transmission.*
 - a. *Get vaccinated for COVID-19.*
 - b. *Wear a mask around others.*
 - c. *Stay 6 feet apart from others.*
 - d. *Wash hands often.*
 - e. *Ventilate indoor spaces.*

3. *For a high-level course on how public health uses genetics of viruses and bacteria to track disease, see the COVID-19 Genomic Epidemiology Toolkit*
<https://www.cdc.gov/amd/training/covid-19-gen-epi-toolkit.html>

G. Bailey asked if new variants would cause the COVID-19 vaccine to become ineffective later this year. Dr. Morse replied that was being researched and said that the manufacturer could insert the new spiked protein into the vaccine. If research reflected that the current vaccine was not as effective, the vaccine could be replaced, or a booster vaccine might be required in the future.

D. Washington asked Dr. Morse how students are not transmitting COVID-19 to their family members. She mentioned that it appeared adults transmit to children through community spread, although spread among children in the classroom was not being seen. She mentioned that her theory was that young children do not cough as deeply or blow their noses as much as adults do. She believes that the controlled environment at schools was another reason why the spread among children was very low. She reported that various studies on this were being released.

D. Washington asked why COVID-19 was such a pandemic now opposed to five years ago. Dr. Morse replied that prior to a year ago, SARS-CoV-2 did not exist. Typically, four coronaviruses affected humans on a regular basis causing the common cold. She reported that SARS-CoV-2 was a new variant that started in animals and changed to infect humans (similar to SARS or MERS). Because of the make-up of SARS-CoV-2 being highly contagious, it allows for spread on a very large scale. She added that the human body has never experienced the virus before; therefore, no natural immunity exists.

M. Cheatham asked Dr. Morse to speak about the Michigan Bureau of Laboratories. Dr. Morse said that genetic typing could be performed in different ways. She reported that several labs in Michigan do genetic typing; however, the Michigan State Bureau of Laboratories performs about 6% of all the COVID-19 genetic typing in the United States. She indicated that the lab was a “rock star” among public health laboratories in the United States. Currently, the lab was requesting samples from people that have traveled within the United States and Internationally where these variants are found.

Motion made by A. Petersen and seconded by D. Washington to adopt the BOH Monthly Healthy Living recommendation for February and accept the Medical Directors report and place it on file.

Board Member	Yes	No
G. Bailey	✓	
M. Beach	✓	
C. Murphy	✓	
A. Petersen	✓	
D. Washington	✓	
B. DeLong	✓	

Motion carried.

I. HEALTH OFFICER'S REPORT: Mark W. (Marcus) Cheatham, Ph.D.

1. Quarterly Service Report (QSR), First Quarter FY 20/21 (October 1, 2020 through December 31, 2020)

M. Cheatham explained the FY 20/21 QSR for the first quarter and reviewed program numbers for the CHED and EH Divisions, comparing the data with first quarter data from the FY 19/20 report. He indicated that the charts provided showed the level of services provided by program in each County. In summary, M. Cheatham said that he found it amazing that the health department's standard programs have been operating at consistent levels through COVID-19.

2. COVID-19 Activities

M. Cheatham provided an overview regarding COVID-19 vaccinations stating that the health department has been finishing up individuals in Phase 1A and has begun vaccinating individuals in Phase 1B simultaneously. He mentioned that the State has told local health departments to do the best that they can with vaccinating the priority occupations in the proper order, while vaccinating both phases at the same time. M. Cheatham reported that to date, the MMDHD received a total of 4,300 doses of vaccine, although 18,850 doses have come into our district with the majority going to health care providers. He indicated that he was hopeful that beginning next week, distribution of vaccine doses to the health department would increase. S. Doak provided an update on the COVID-19 clinics that the agency has held; and she mentioned that the agency has partnered with Meijer Pharmacy (Greenville and Alma locations) to vaccinate those 65 and over. She also said that 200 doses of vaccine were given to Sparrow Clinton Hospital Pharmacy for individuals in Phases 1A and 1B. She provided an overview of the agency's process for making an appointment once vaccine was received. In addition, S. Doak reported that the standard immunization program (three days per week), as well as the other clinic programs, continue to operate.

D. Washington commented regarding the distribution plan stating that the rollout of the vaccine was sloppy and felt that the process could be done better. He said that he would be sending M. Cheatham an article regarding a new method of distributing the vaccine for his consideration. M. Cheatham said that it was not easy for a local health department to make their own vaccination distribution plans. He explained that rather than each health department making their own plans, local health departments should follow a collective plan. S. Doak mentioned that the Federal and State governments were holding back the second doses of vaccine, which would not affect our requests for first doses.

a. Trace Force Data

M. Cheatham reviewed current Trace Force data stating that contract tracing numbers for MMDHD have improved since the heavy caseload during October and November. He added that COVID-19 spread was still evident in the community.

3. Agreements Signed, December 11, 2020 through January 21, 2021

M. Cheatham reviewed the agreements signed stating that the topic was informational only.

J. OLD BUSINESS: – None

K. NEW BUSINESS:

1. Adoption of Proposed 2021 BOH Finance Committee and Regular Meeting Schedule

Motion made by C. Murphy and seconded by D. Washington to approve the 2021 BOH Finance Committee and Regular Meeting Schedule as proposed.

Board Member	Yes	No
G. Bailey	✓	
M. Beach	✓	
B. DeLong	✓	
C. Murphy	✓	
A. Petersen	✓	
D. Washington	✓	

Motion carried.

2. Emerging Issues – None.

L. LEGISLATIVE ACTION: – None.

M. INFORMATIONAL ITEMS:

- 1. Mid-Michigan District BOH Action Items, December 2020
- 2. Staffing Report, January

N. RELATED NEWS ARTICLES AND LINKS: – <https://www.mmdhd.org/2021-board-of-health/>

- 1. Community advisory Group Announces Hall of Fame Inductees, *Gratiot County Herald*, December 9, 2020
- 2. Incoming State Rep To Lakeview Restaurant Owners: ‘I Have Your Back’, *Daily News*, December 14, 2020
- 3. Region Sees Deadliest 10 Days Of Pandemic, *Morning Sun*, December 15, 2020
- 4. Vaccines To Arrive This Week, *Morning Sun*, December 15, 2020
- 5. COVID-19: Gratiot Death Toll Hits 50; Outbreaks At Long Term Care Facilities, St. Louis Prisons, *Gratiot County Herald*, December 17, 2020
- 6. Six New COVID-19 Deaths Reported, *Morning Sun*, December 17, 2020
- 7. Montcalm County Reports Its 50th COVID-19 Death, *Daily News*, December 18, 2020
- 8. Shot Of Hope, *Morning Sun*, December 18, 2020

9. Gratiot Healthcare Workers Begin To Receive COVID-19 Vaccine, *Gratiot County Herald*, January 8, 2021
10. Region Sees 12 More COVID Death, *Morning Sun*, December 23, 2020
11. 4 Deaths Reported, Including One In Clare County, *Morning Sun*, December 24, 2020
12. COVID-19 Update: Gratiot Death Toll Tops 60, *Gratiot County Herald*, December 30, 2020
13. Montcalm County Judge To Hear Chapz Roadhouse Case, *Daily News*, December 30, 2020
14. State Adds 9 COVID Deaths From Mid-Michigan, *Morning Sun*, December 30, 2020
15. State Reports New COVID Deaths In Gratiot, *Morning Sun*, December 31, 2020
16. Vaccine Rollout Limited In Region, *Lansing State Journal*, January 1, 2021
17. Health Department To Offer Free Fluoride Varnish Applications, *Daily News*, January 2, 2021
18. State Answers Bell With New PBB Website, *Morning Sun*, January 3, 2021
19. Twenty-Two Die From COVID Since Wednesday, *Morning Sun*, January 5, 2021
20. Crystal Township Talks Tax Time Building Occupancy, *Daily News*, January 6, 2021
21. Local COVID Deaths Slowing After Tough December, *Daily News*, January 6, 2021
22. MMDHD Begins Administering COVID-19 Vaccine, *Gratiot County Herald*, January 6, 2021
23. Nine New Deaths Reported In Region, *Morning Sun*, January 6, 2021
24. Local Health Department Has Administered 440 Of Its 1,600 COVID Vaccines, *Daily News*, January 7, 2021
25. MMDHD Begins Administering COVID-19 Vaccine, *Lakeview Area News*, January 7, 2021
26. State To Open New Vaccine Phase, *Lansing State Journal*, January 7, 2021
27. Two Deaths Per Day In Gratiot Last Week As Vaccine Distribution Continues To Progress, *Gratiot County Herald*, January 7, 2021
28. Four More Deaths Reported, *Morning Sun*, January 8, 2021
29. The COVID-19 Vaccine: Who's Received It So Far In Ionia And Montcalm Counties, *Daily News*, January 11, 2021
30. Vaccination Vexation: Local Health Officer Calls Gov. Whitmer's Vaccine Announcement 'Unfortunate', *Daily News*, January 11, 2021
31. COVID-19 Vaccine In Short Supply, *Lansing State Journal*, January 12, 2021
32. Greenville Public Schools Teachers, Staff Begin Receiving Vaccine For COVID-19, *Daily News*, January 12, 2021
33. Four New Deaths Reported In Region, *Morning Sun*, January 15, 2021
34. Local Health Department: Please Do Not Call Us To Request COVID-19 Vaccination, *Daily News*, January 16, 2021

N. AGENCY NEWSLETTERS: None.

There being no further business to come before the Board, the meeting adjourned at 10:36 a.m.

Respectfully Submitted,



Cynthia M. Partlo
 Board Secretary For
 Bruce DeLong, Chairperson
 Mid-Michigan District BOH

**MICHIGAN ASSOCIATION FOR LOCAL PUBLIC HEALTH
(MALPH)
Board of Directors
Meeting Minutes
February 8, 2021**

I. Call to Order

The meeting was called to order at 9:00am by Nick Derusha, President.

II. Roll Call

A quorum was present.

Jurisdictions Represented: Allegan [Angelique Joynes], Barry-Eaton [Colette Scrimger], Benzie-Leelanau [Lisa Peacock], Berrien [Nicole Britten], Branch-Hillsdale-St. Joseph [Rebecca Burns], Calhoun [Eric Pessell], Central Michigan [Steve Hall], Chippewa [Karen Senkus, Lana Forrest], Delta-Menominee [Mike Snyder], Dickinson-Iron [Daren Deyaert], District 2 [Denise Bryan], District 10 [Kevin Hughes], District 4 [Denise Bryan], Genesee [Pam Hackert], Grand Traverse [Wendy Hirschenberger], Ingham [Linda Vail], Ionia [Ken Bowen], Jackson [Rashmi Travis], Kent [Adam London], Lapeer [Kathy Haskins], Livingston [Dianne McCormick], Luce-Mackinaw-Alger-Schoolcraft [Nick Derusha], Macomb [Andrew Cox], Marquette [Jerry Messana], Midland [Fred Yanoski], Mid-Michigan [Marcus Cheatham, Dwight Washington], Monroe [Kim Comerzan], Muskegon [Kathy Moore], Northwest Michigan [Lisa Peacock], Saginaw [Christina Harrington], St. Clair [Annette Mercatante], VanBuren/Cass, [Danielle Persky], Washtenaw [Jimena Loveluck], Western UP [Kate Beer].

Others Present: Administrative Officers Forum, [Eric Thelen], Environmental Health Forum, [Andrew Cox], EGLE, [Dana DeBruyn, Ian Smith], MAC, [Dwight Washington], MDARD, [Sean Dunleavy, Tim Slawinski], MDHHS, [Steve Crider, Laura de la Rambelje], PAA, [Becky Bechler],

Staff: Norm Hess, Jodie Shaver

III. Approve Agenda

Motion by M. Cheatham, support by S. Hall to approve the agenda. Motion carried.

IV. Approve Minutes of January 11, 2021 Meeting

Motion by K. Hughes, support by E. Pessell to accept the January 11, 2021 meeting minutes. Motion carried.

V. Public Affairs Associates Report

B. Bechler reported Governor Whitmer announced the \$5.6 billion COVID-19 relief funding, surprising legislature. HB 4049 seeks to take school and team sports authority away from Governor and give to LPH. Senate has continued to reject Governor's appointments. February 11, 2021 is the State's Budget Address. Legislature needs to get

most done before June break due to Special Committee redistricting announcing new districts.

VI. Partner Updates

D. DeBruyn and I. Smith (EGLE) reported EGLE's training occurred last week and tomorrow for well construction and had great turnout. MiEHDWIS system roundtable in January went well and a written report will be coming next week. Initial compliance monitoring period for PFAS ended last week. To date 2100 samples have come through with 212 detecting PFAS, 12 of which were above threshold.

S. Dunleavy and T. Slawinski (MDARD) reported MDARD continues to work on cease and desist orders and determining which cases are imminent threats. Some cases are being dissolved while others will continue forward. R. Blanchard sent email to specific counties they are working with. If you need anything or have questions, please reach out to Tim, Sean, or Rodney.

L. de la Rambelje reported LHDs will be receiving extra funds for immunizations from legislation granting \$40M. MDHHS will be creating two (2) workgroups regarding movement of phases for vaccination priority and mass vaccination planning and outreach. L. de la Rambelje will work with N. Derusha to solicit volunteers. S. Crider is leaving MDHHS and his replacement will be Gerald Tiernan.

VII. Officer Updates

N. Derusha- President sent a written president's report prior to the meeting. People Matters created a new MALPH Employee Handbook, which has been recommended for approval by the Executive Committee. A motion by M. Cheatham, support by D. Bryan to approve the MALPH Employee Handbook as presented. Motion carried. People Matters continues to work on the MALPH Compensation Plan and the Executive Committee will review tomorrow and bring to full board once approved. N. Derusha took a minute to pause and say well done to LPH for moving Michigan into surpassing 1 million vaccinations through a rough and bumpy road. HB 4049 passed committee and MALPH submitted a card of opposition. If you have other items to be included as talking points, please let N. Derusha or N. Hess know. Epidemic order workgroup will be revived by MDHHS. There will be a standing Tuesday Health Officer call at 2:30pm and MDHHS staff will be invited to join as needed. A reminder was given that the Executive Committee continues to meet weekly with the Governor's office and MDHHS leadership. If you have an issue that is not resolved through program staff or CHECC, please let N. Derusha, N. Hess, or J. Shaver know, and this can be raised during weekly calls.

C. Scrimger- Secretary / Treasurer- The December financials were presented for acceptance. A motion by S. Hall, support by A. Mercatante to accept the financials. Motion carried. Discussion that MALPH had healthy financial report.

N. Hess reported on his first four (4) weeks at MALPH. He has had many introductory meetings with state partners, Governor's office, PAA, State / National level organizations, legislature, forum chairs, and Executive Committee, as well as familiarized himself with MALPH policies and procedures. He attended the legislative hearing, opposing HB 4049. There is a meeting set up with Sen. Peters later this afternoon. Next month, he plans to begin attending forum meetings and draft objectives and action plans for MALPH. If any health officer has spare time, please reach out for a phone call with N. Hess.

J. Shaver reported the 2021 Michigan Premier Public Health Conference is moving forward with an in-person hybrid event for October 27-28. The RFP will be released later this week and LHDs are asked to send out to all networks. The CJS grant is moving forward with another COVID Communication Hot Wash, this time in the UP. The MALPH-ful is not prepared for use yet, but in the meantime, webinar and other educational opportunities are posted on the MALPH website's calendar. MDARD has reached out to MALPH on continuing the communications trainings. They would like to hold four (4) virtual training events; health officer media training, introductory media training, advanced media training, and crisis communication media training. Stay tuned for more information.

VIII. Forum Reports

Admin Forum- E. Thelen reported Admin forum continues to focus on COVID-19 regulations and funding. They will be sending talking points regarding master agreements to N. Hess and J. Shaver.

MALEHA- A. Cox reported MALEHA continues to work on enforcement especially with food service industry open with new restrictions and outstanding enforcement, working with state partners. Also, having discussions with Liquor Control Commission on outdoor structures. In addition, working through logistics of some jurisdictions looking at waiving food service licensing fees.

HEP- No report this month.

NAF- No report this month

MAPPP- A. Mercatante reported on behalf of MAPPP. The group continues to have discussions around vaccines and the handling of second doses and the variation of distribution collaboration between the hospital system and LHDs. MAPPP also continues to discuss LHDs role with new variants.

IX. Public Comments / Announcements / Requests for Future Agenda Items

Discussion occurred around sharing of vaccine for counties and LHDs being the chief strategist. Distribution varies vastly around the state and there are concerns around the

allocations. There will be a health officer call on Tuesdays, following the MDHHS call, for LHDs to express these concerns with MDHHS.

X. Adjournment

Motion by A. Mercatante, support by D. Bryan to adjourn the meeting. Meeting adjourned at 10:17am.



CLINTON OFFICE
 1307 E. Townsend Rd.
 Saint Johns, MI 48879-9036
 (989) 224-2195

GRATIOT OFFICE
 151 Commerce Dr.
 Ithaca, MI 48847-1627
 (989) 875-3681

MONTCALM OFFICE
 615 N. State St.
 Stanton, MI 48888-9702
 (989) 831-5237

BOARD OF HEALTH:	Bruce DeLong Dwight Washington, Ph.D.	George Bailey Chuck Murphy	Michael R. Beach Adam Petersen
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Mid-Michigan District Health Department
 BOARD OF HEALTH
 REGULAR MEETING

February 24, 2021
 9:00 a.m.

Meeting held virtually through Zoom Video Communications, Inc. due to COVID-19.

MINUTES

We take action to protect, maintain, and improve the health of our community.

Members Present: Bruce DeLong (Saint Johns, Michigan), Dwight Washington (Bath, Michigan), Chuck Murphy (Alma, Michigan), George Bailey (Englewood, Florida), Adam Petersen, Vice Chairperson (Greenville, Michigan), and Michael Beach (Carson City, Michigan)

Members Absent: None

Staff Present: Mark W. (Marcus) Cheatham, Ph.D., Health Officer (Stanton, Michigan); Melissa Selby, Director of Administrative Services (Stanton, Michigan); Cynthia M. Partlo, Board Secretary (Lansing, Michigan); Jennifer E. Morse, MD, MPH, FAAFP, Medical Director (Clare, Michigan); Liz Braddock, Director of Environmental Health (EH) (Bath, Michigan); and Sarah Doak, Director of Community Health and Education (Saint Johns, Michigan)

Staff Absent: None

Guests: Elisabeth Waldon, News Editor, Daily News; Nicole Moline, PHN; Jean Martin; Craig Lyons; John Kroneck; Sarah Thelen

Bruce DeLong, Chairperson called the Regular Meeting of the Mid-Michigan District Board of Health (BOH) to order at 9:01 a.m. on Wednesday, February 24, 2021, online through Zoom Video Communications, Inc. due to the highly-contagious COVID-19 and to assure compliance with federal, state, and local health guidance and requirements.

The Pledge of Allegiance was led by A. Petersen.

B. DeLong asked C. Partlo, Board Secretary to call roll to determine a quorum:

Board Member	Yes	No
G. Bailey	✓	
M. Beach	✓	
C. Murphy	✓	
A. Petersen	✓	
D. Washington		✓
B. DeLong	✓	

D. Washington joined the meeting at 9:03 a.m.

A. AGENDA NOTES, REVIEW, AND REVISIONS:

B. DeLong requested to add Immunization Funding Letter to the Agenda as item B. 2. c. and a letter from PHAB regarding national accreditation as item G.1.d.

Motion made by C. Murphy and seconded by G. Bailey to approve the Agenda as amended.

Board Member	Yes	No
G. Bailey	✓	
M. Beach	✓	
C. Murphy	✓	
A. Petersen	✓	
D. Washington	✓	
B. DeLong	✓	

Motion carried.

B. CONSENT ITEMS:

1. Meeting Minutes

- a. Michigan Association for Local Public Health (MALPH) Board of Directors Meeting held January 11, 2021
- b. Mid-Michigan District Board of Health (BOH) Organizational Meeting held January 27, 2021

Motion made by G. Bailey and seconded by C. Murphy to accept the Meeting Minutes B. 1. a. and b. and place on file.

Board Member	Yes	No
G. Bailey	✓	
M. Beach	✓	
C. Murphy	✓	
A. Petersen	✓	
D. Washington	✓	
B. DeLong	✓	

Motion carried.

2. Communications

- a. Email dated February 5, 2021 to Marcus Cheatham from Carissa Reece, Department Analyst, Michigan Department of Health & Human Services (MDHHS) regarding COVID immunization grant funds
- b. Email dated February 18, 2021 to Marcus Cheatham from Michigan Health Alert Network regarding vaccine shipment delays
- c. Letter dated February 22, 2021 to Marcus Cheatham from Bob Swanson, Director, Division of Immunizations, Michigan Department of Health and Human Services regarding COVID Michigan Immunizations Supplemental funding for FY 21.

M. Cheatham commented that the agency received a large sum of funding from the State – \$709,225, plus a smaller grant of \$137,050 targeting funds for COVID-19 vaccination activities. He mentioned that earlier in the month, the agency received the announcement that the funds were coming, and item c. is the formal confirmation letter.

Motion made by M. Beach and seconded by C. Murphy to accept Communications B. 2. a. through c. and place on file.

Board Member	Yes	No
G. Bailey	✓	
M. Beach	✓	
C. Murphy	✓	
A. Petersen	✓	
D. Washington	✓	
B. DeLong	✓	

Motion carried.

C. PUBLIC COMMENTS: – None

D. BRANCH OFFICE EMPLOYEES: Nicole Moline mentioned that she was a registered nurse that was hired in November to assist with COVID case investigation and COVID vaccination clinics. M. Cheatham stated that Nicole was attending as part of her new employee orientation and explained the roll of the Board of Health.

E. COMMITTEE REPORTS:

1. Finance Committee – George Bailey, Chairperson

- a. MMDHD’s Expenses for January 16 through February 12, 2021

Motion made by G. Bailey and seconded by M. Beach to approve payment of the MMDHD’s Expenses for January 16 through February 12, 2021 in the amount of \$526,215.20.

Board Member	Yes	No
G. Bailey	✓	
M. Beach	✓	
C. Murphy	✓	
A. Petersen	✓	
D. Washington	✓	
B. DeLong	✓	

Motion carried.

- b. MMDHD’s Monthly Balance Sheet, Revenue and Expenditure Report for January 2021

Motion made by G. Bailey and seconded by D. Washington to approve and place the Balance Sheet, Revenue and Expenditure Report for January 2021 on file.

Board Member	Yes	No
G. Bailey	✓	
M. Beach	✓	
C. Murphy	✓	
A. Petersen	✓	
D. Washington	✓	
B. DeLong	✓	

Motion carried.

- c. MMDHD’s Financial Status Report (FSR), FY 19/20

M. Selby explained that the FSR was required by the State and part of MMDHD’s internal control process for all programs annually. She said that next year, she would provide a more in-depth overview of the report.

Motion made by G. Bailey and seconded by D. Washington to approve the FSR as presented.

Board Member	Yes	No
G. Bailey	✓	
M. Beach	✓	
C. Murphy	✓	
A. Petersen	✓	
D. Washington	✓	
B. DeLong	✓	

Motion carried.

- d. Community Health Worker (CHW) Clinton County

G. Bailey mentioned that the Finance Committee took no action on the topic. M. Cheatham added that the position was in the agency’s Organizational Charts; however, management would like to transfer the 1.0 FTE position from Montcalm County to Clinton County.

2. Personnel Committee – Dwight Washington, Chairperson – No report; however, D. Washington indicated that the January Minutes should show Michael Beach as Chairperson of the Program Committee not him.
3. Program Committee – Michael Beach, Chairperson – No Report.
4. Mid-Central Coordinating Committee – Chuck Murphy – No Report.

F. MEDICAL DIRECTOR’S REPORT: Jennifer E. Morse, MD, MPH, FAAFP

1. MMDHD FY 19/20 annual Report of Communicable Diseases

Dr. Morse shared her report on Communicable Diseases in 2020 through her screen (as it was a handout). She reviewed the most common communicable diseases and said that a decline was evident in most of them from 2019 data. She reported that gonorrhea cases in our district have increased from 2019, as well as hepatitis cases. She reported that there were no cases of pertussis in 2020. Rabies and animal bites increased in Montcalm County, however, seemed variable in most counties. She mentioned that when the flu and influenza-like illnesses were removed from the data, she found that Clinton County saw a 73% reduction, Gratiot County saw an 85% reduction, and Montcalm County saw a 73% reduction in reported communicable diseases, other than COVID-19 and other than influenza-like illnesses. Statewide, she reported the reduction was about 37%.

Dr. Morse reported that the communicable diseases that increased in 2020 were: sexually transmitted diseases, vector-borne diseases, and viral hepatitis. She mentioned that reasons for this could be that many people did not get diagnosed for fear of getting COVID-19 or had virtual physician visits. For the increase in vector-borne diseases, a lot of us were outside more often in 2020, which could have contributed to the increase. She estimated that the increase in viral hepatitis could be due to increased testing.

Dr. Morse reported that she does not have a healthy living recommendation for March.

D. Washington mentioned that because COVID-19 is a respiratory disease spread through air, was it still necessary to use hand sanitizer and disinfectant. Dr. Morse replied that COVID-19 can be transferred by touching objects and then touching your eyes, nose, or mouth, but is the least likely method of transmission. She added that COVID-19 can be transmitted through your eyes, that’s why face shields are beneficial.

2. SARS-CoV-2 B.1.1.7. Variant Update

No report.

Motion made by D. Washington and seconded by G. Bailey to approve the Medical Director’s Report as presented.

Board Member	Yes	No
G. Bailey	✓	
M. Beach	✓	
C. Murphy	✓	
A. Petersen	✓	
D. Washington	✓	
B. DeLong	✓	

Motion carried.

G. HEALTH OFFICER’S REPORT:

1. COVID-19 Update

M. Cheatham provided an update regarding COVID-19 stating that our district has had a couple of deaths since he prepared the update. He emphasized the downward trend in cases and the importance of prevention to protect against the new variants. He reviewed vaccination efforts in the district stating that the numbers of doses received compared to the numbers of doses administered through February 15, 2021 was almost even. M. Cheatham reported that MMDHD gave 5,033 doses and have shared 4,400 doses: partnering with Meijer Pharmacy, Kroger Pharmacy, Spectrum Health and Sparrow Health Systems.

M. Cheatham mentioned that the State continues to expand the numbers of essential workers eligible to be vaccinated while the agency continues to administer vaccinations for Phase 1B individuals, making it very difficult for the agency to make progress with limited increases in vaccine.

a. Vaccine Supply

M. Cheatham provided an update on vaccine supplies indicating that one of three vaccine shipments for our agency was stuck in Memphis, Tennessee, last week due to the winter snowstorm. He mentioned that 2,500 doses were expected this week, plus additional doses from last week’s delayed shipment. He explained that the agency was going to change its strategy to avoid having to cancel clinics by holding back some doses of vaccine for a few days to assure that clinics could be held in the event of vaccine shipment delays. M. Cheatham mentioned that the agency has not yet had to cancel a clinic due to insufficient supplies of vaccine, although it has been close.

M. Cheatham reported that at the end of last week, 3,400 doses were given in Montcalm County, 3,000 in Gratiot County, and 3,000 in Clinton County; indicating that Sparrow Clinton has really picked up with providing vaccinations to the community. He mentioned that Montcalm County doses administered were not as high as they should be, stating that MMDHD has done what it can to boost vaccinations in Montcalm County; however, more partners need to step up in Montcalm County. He explained his theory for the lower vaccination numbers in Montcalm County.

D. Washington asked if staff were seeing shifting attitudes with people not wanting the vaccination. He asked if we knew the reasons why people were rejecting the vaccination. Dr. Morse replied that from her perspective, people adamantly wanted the vaccine. In the beginning,

she reported some were concerned with the side effects. S. Doak said that she experienced the same as Dr. Morse; people beating down the door to get the vaccine.

b. Vaccination Clinics

M. Cheatham mentioned that the additional COVID-19 funding the agency receives would be used to stand up mass vaccination clinics in March to be located at Smith Hall, Saint Johns fairgrounds in Clinton County, Gratiot-Isabella RESD in Gratiot County, and Montcalm Community College in Montcalm County. He stated that the MMDHD has received huge support from emergency operations centers and plans to look to the Michigan Volunteer Registry for assistance with volunteers. He said that clinics would begin with one day per week but could be expanded based on available doses.

c. Current Trace Force Data

M. Cheatham reviewed the current Trace Force Data stating that in February, improvement has been seen in how MMDHD has kept up with the State.

M. Cheatham explained that in the beginning of the pandemic, the agency was working with Patagonia to develop a mass vaccination application for us. In January 2021, the Patagonia mass vaccination application was not ready, so the agency used free ware called Sign-Up Genius and abandoned it as soon as possible due to problems. An unknown number of people created a user account in Sign-Up Genius, which was not required to schedule an appointment. He said that those that created an account thought that they had registered with MMDHD for a vaccination, although they had not and were not on our lists for vaccination. He said that he wanted commissioners to know about the issue in case they hear about it through constituents or the media.

H. OLD BUSINESS: – None

I. NEW BUSINESS:

1. Public Health Accreditation Board (PHAB) National Accreditation

M. Cheatham provided an overview of the agency's national accreditation journey, stating that in 2019, the fees to become nationally re-accredited doubled. The BOH sent a letter to PHAB protesting the increase in their fees and received a response back from them stating that they would review our concerns with their board. Since then, the agency has been in discussions with PHAB regarding the possibility of pausing our national accreditation status for one year while they work with the Centers for Disease Control and Prevention (CDC), Trust for America's Health and the Robert Wood Johnson Foundation. They hoped that the Public Health Infrastructure Save Lives Act would provide funding to continue national accreditation, dropping the fees substantially. M. Cheatham said that the cost to pause our national accreditation status was \$850. He said his recommendation was to send PHAB the \$850 to pause MMDHD's status. In the end, he felt that the BOH's letter was effective and asked for support of his recommendation to send PHAB \$850 to pause MMDHD's national accreditation. G. Bailey, C. Murphy, M. Beach, and B. DeLong voiced their support for M. Cheatham's recommendation.

2. Substance Abuse Update, *John Kroneck, Health Prevention Supervisor and Sarah Thelen, Prevention Coordinator*

John Kroneck and Sarah Thelen provided an overview of their Substance Use Disorder Prevention Programs serving Montcalm and Clinton Counties. J. Kroneck explained that Gratiot County was covered by a separate agency; however, he and S. Thelen have worked together with that organization.

3. Emerging Issues – None

J. LEGISLATIVE ACTION: None

K. INFORMATIONAL ITEMS:

1. Mid-Michigan District BOH Action Items, January 2021
2. MMDHD Staffing Report

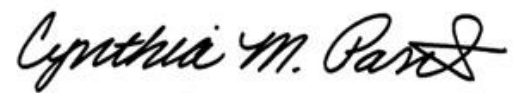
L. RELATED NEWS ARTICLES AND LINKS: – <https://www.mmdhd.org/2021-board-of-health/>

1. Health Department Waiting For More COVID-19 Vaccine, *Lakeview Area News*, January 21, 2021
2. COVID-19 Vaccine Process For Highest Priority Groups May Take Until April, *Daily News*, January 23, 2021
3. Vulnerable Population COVID-19 Vaccination Will Take Over Three Months to Complete, *Gratiot County Herald*, January 27, 2021
4. Local Health Department Struggles With State’s COVID-19 Vaccine Guidance, Or Lack Thereof, *Daily News*, January 28, 2021
5. Health Workers Are ‘Optimistic’, *Lansing State Journal*, January 29, 2021
6. Mid-Michigan District Health Department Public Notice of Board of Health Meetings for 2021, *Daily News*, January 30, 2021
7. Mid-Michigan District Health Department Public Notice of Board of Health Meetings for 2021, *Clinton County News*, January 31, 2021
8. Fifteen New Cases Reported In Region, *Morning Sun*, February 3, 2021
9. Central Montcalm Looking To Replace Drinking Water Well, *Daily News*, February 3, 2021
10. 100 Acts of Kindness, *Lakeview Area News*, February 4, 2021
11. Mid-Michigan District Health Department Public Notice of Board of Health Meetings for 2021, *Gratiot County Herald*, February 4, 2021
12. About 17K Estimated To Have Received COVID-19 Vaccine In MMDHD Area, *Daily News*, February 5, 2021
13. British Coronavirus Variant Confirmed In Eaton County, *Lansing State Journal*, February 9, 2021
14. One Death, Handful of COVID-19 Local Cases Reported, *Morning Sun*, February 12, 2021
15. COVID-19 Situation Worsens In Isabella, *Morning Sun*, February 16, 2021

M. AGENCY NEWSLETTERS: None

There being no further business to come before the Board, the meeting was adjourned at 10:49 a.m.

Respectfully Submitted,



Cynthia M. Partlo, Board Secretary
For Bruce DeLong, Chairperson
Mid-Michigan District Board of Health

DRAFT

**MONTHLY EXPENSES FOR
February 16, 2021 - March 12, 2021**

<i>EV 1946</i>	<i>2/26/2021</i>	<i>\$ 265,283.18</i>
<i>EV 1947</i>	<i>3/12/2021</i>	<i><u>\$ 266,192.70</u></i>
TOTAL		\$ 531,475.88



Mid-Michigan District
HEALTH DEPARTMENT
CLINTON • GRATIOT • MONTCALM

EV # 1946

2/26/2021

Payables

Check #

106567			
to	Acumatica Checks	\$	23,202.44
106586			

Payroll

AFLAC Employee Deduction	Feb-21	\$	1,050.40
MERS Employee Electronic Transfer	Feb-21	\$	9,216.13
Chemical Bank Payroll-Ameriprise NBS		\$	85.00
Chemical Bank Payroll-Nationwide		\$	1,760.00
Chemical Bank Payroll-MERS 457		\$	1,620.00
Chemical Bank Payroll Tax EFT			
Federal		\$	39,048.74
State		\$	6,030.73
MERS Employer Electronic Transfer	Dec-20 correction	\$	51.97
Direct Deposit Payroll		\$	118,665.98
Direct Deposit HSA		\$	9,398.21

Fees

BCBS Health Insurance	Mar-21	\$	10,152.84
BCN Health Insurance	Mar-21	\$	45,000.74

TOTAL

\$ 265,283.18

AP Payment Register

Company/Branch:

Date: 2/24/2021 9:39 AM
 User: DAWN WADLE

Account	Description
TREASURER	CASH TO TREASURER

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106567	Closed	2/26/2021	CAPI01	CAPITAL AREA UNITED WAY	0.00	30.84

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		101945	FEBRUARY EMPLOYEE DONATION	30.84	USD	0.00	30.84
Document Total:							30.84
Payment Method Total:							30.84
Cash Account Total:							30.84

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106568	Closed	2/26/2021	CDWG01	CDW GOVERNMENT, INC.	0.00	1,014.24

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		GR2100156	JANUARY TROUBLESHOOTING	495.00	USD	0.00	495.00
BILL		7431525	2 PRINT CARTRIDGES - BLACK	202.76	USD	0.00	202.76
BILL		7533080	2 BLACK INK FOR POSTER PRINTER	170.56	USD	0.00	170.56
BILL		7600934	COLOR INK FOR POSTER PRINTER	72.96	USD	0.00	72.96
BILL		7662027	COLOR INK FOR POSTER PRINTER	72.96	USD	0.00	72.96
Document Total:							1,014.24
Payment Method Total:							1,014.24
Cash Account Total:							1,014.24

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106569	Closed	2/26/2021	CENT02	CENTRAL MICHIGAN DIST HEALTH DEPARTMENT	0.00	7,107.99

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		JANUARY 2021	MD EXPENSES FOR JANUARY 2021	7,107.99	USD	0.00	7,107.99
Document Total:							7,107.99
Payment Method Total:							7,107.99
Cash Account Total:							7,107.99

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106570	Closed	2/26/2021	COVE01	COVENANT MEDICAL CENTER	0.00	42.84

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		15866095	LABS	42.84	USD	0.00	42.84
Document Total:							42.84
Payment Method Total:							42.84
Cash Account Total:							42.84

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106571	Closed	2/26/2021	DARB01	DARBY DENTAL	0.00	169.20

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		9312281	BIOLOGICAL MONITOR TEST KIT	169.20	USD	0.00	169.20
						Document Total:	169.20
						Payment Method Total:	169.20
						Cash Account Total:	169.20

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106572	Closed	2/26/2021	DELTO1	DELTA DENTAL OF MICHIGAN	0.00	4,952.36

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		RIS0003323159	MARCH DENTAL INSURANCE	4,952.36	USD	0.00	4,952.36
						Document Total:	4,952.36
						Payment Method Total:	4,952.36
						Cash Account Total:	4,952.36

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106573	Closed	2/26/2021	LINC01	LINCOLN FINANCIAL GROUP	0.00	3,087.41

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		42075435110	MARCH LIFE & VOLUNTARY	3,087.41	USD	0.00	3,087.41
						Document Total:	3,087.41
						Payment Method Total:	3,087.41
						Cash Account Total:	3,087.41

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106574	Closed	2/26/2021	MCKE01	MCKESSON MEDICAL	0.00	115.47

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		20468431	10 SHARP CONTAINERS	115.47	USD	0.00	115.47
						Document Total:	115.47
						Payment Method Total:	115.47
						Cash Account Total:	115.47

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106575	Closed	2/26/2021	MICH06	MICHIGAN DEPARTMENT OF AGRICULTURE	0.00	135.00

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		791-10609826	JANUARY FOOD FEES	135.00	USD	0.00	135.00
						Document Total:	135.00
						Payment Method Total:	135.00
						Cash Account Total:	135.00

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106576	Closed	2/26/2021	MICH11	MICHIGAN NURSES ASSOCIATION	0.00	706.20

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		101945	FEBRUARY DUES	706.20	USD	0.00	706.20
						Document Total:	706.20
						Payment Method Total:	706.20
						Cash Account Total:	706.20

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106577	Closed	2/26/2021	ODYS01	ODYSSEY SOFTWARE	0.00	2,480.00

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		BILL020300	DECEMBER ACUMATICA TESTING & TRAINING	2,480.00	USD	0.00	2,480.00
						Document Total:	2,480.00
						Payment Method Total:	2,480.00
						Cash Account Total:	2,480.00

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106578	Closed	2/26/2021	RICO01	RICOH USA INC	0.00	484.02

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		5061316304	JANUARY COPIES	484.02	USD	0.00	484.02
						Document Total:	484.02
						Payment Method Total:	484.02
						Cash Account Total:	484.02

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106579	Closed	2/26/2021	STAP01	STAPLES	0.00	387.30

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		3467891025	10PK AVERY LABELS	72.10	USD	0.00	72.10
BILL		3467980247	BATTERIES, GREEN PAPER, PACKING TAPE	108.32	USD	0.00	108.32
BILL		3468958761	6 CASES COPY PAPER	206.88	USD	0.00	206.88
						Document Total:	387.30
						Payment Method Total:	387.30
						Cash Account Total:	387.30

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106580	Closed	2/26/2021	TEAM02	TEAMSTERS LOCAL 214	0.00	1,660.08

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		101945	MARCH DUES	1,660.08	USD	0.00	1,660.08
						Document Total:	1,660.08
						Payment Method Total:	1,660.08
						Cash Account Total:	1,660.08

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106581	Closed	2/26/2021	OSHA01	O'SHAY ROCHELLE	0.00	384.16

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		01312021	REFUND HSA RETURN	384.16	USD	0.00	384.16
Document Total:							384.16
Payment Method Total:							384.16
Cash Account Total:							384.16

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106582	Closed	2/26/2021	SEVI01	SEVILLE CHURCH OF GOD	0.00	40.00

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		02102021	IN MEMORY OF JOANNE MOOMEY	40.00	USD	0.00	40.00
Document Total:							40.00
Payment Method Total:							40.00
Cash Account Total:							40.00

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106583	Closed	2/26/2021	TABO01	TABOR ANDREA	0.00	200.00

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		02192021	2/8-2/17 CONTRACTUAL	200.00	USD	0.00	200.00
Document Total:							200.00
Payment Method Total:							200.00
Cash Account Total:							200.00

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106584	Closed	2/26/2021	UNIT01	UNITED PARCEL SERVICE	0.00	28.49

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		0000423867061	FEBRUARY WEEK 1	6.43	USD	0.00	6.43
BILL		0000423867071	FEBRUARY WEEK 2	15.51	USD	0.00	15.51
BILL		0000423867081	FEBRUARY WEEK 3	6.55	USD	0.00	6.55
Document Total:							28.49
Payment Method Total:							28.49
Cash Account Total:							28.49

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106585	Closed	2/26/2021	UNIT02	UNITED WAY OF GRATIOT COUNTY	0.00	112.84

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		101945	FEB EMPLOYEE DONATION	112.84	USD	0.00	112.84
Document Total:							112.84

Payment Method Total:	112.84
Cash Account Total:	112.84

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106586	Closed	2/26/2021	UNIT03	UNITED WAY OF MONTCALM COUNTY	0.00	64.00

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		101945	FEB EMPLOYEE DONATION	64.00	USD	0.00	64.00
						Document Total:	64.00
						Payment Method Total:	64.00
						Cash Account Total:	64.00

Doc. Type	Count	Amount Paid (USD)
Check	20	23,202.44
Prepayment	0	0.00
Refund	0	0.00
Void Check	0	0.00
Company Total:	20	23,202.44


Mid-Michigan District
HEALTH DEPARTMENT
 CLINTON • GRATIOT • MONTCALM

EV # 1947

3/12/2021

Payables

Check #

106587		
to	Acumatica Checks	\$ 41,689.01
106609		

Payroll

Chemical Bank Payroll-Ameriprise NBS	\$ 85.00
Chemical Bank Payroll-Nationwide	\$ 1,760.00
Chemical Bank Payroll-MERS 457	\$ 1,620.00
Chemical Bank Payroll Tax EFT	
Federal	\$ 39,005.02
State	\$ 6,023.37
MERS Employer Electronic Transfer	\$ 46,118.19
Direct Deposit Payroll	\$ 120,255.02
Direct Deposit HSA	\$ 9,473.21

Fees

Chemical E-Banking fee	Feb-21	\$ <u>163.88</u>
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TOTAL	<u><u>\$ 266,192.70</u></u>
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AP Payment Register

Company/Branch:

Date: 3/10/2021 12:11 PM
User: DAWN WADLE

Account	Description
CASH AP	CASH ACCOUNT FOR AP

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106587	Closed	3/12/2021	CASA01	CASAIR	0.00	850.00
Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		643672	MARCH INTERNET, WIRELESS, FIBER, LIST SERVICE	850.00	USD	0.00	850.00
						Document Total:	850.00
						Payment Method Total:	850.00
						Cash Account Total:	850.00

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106588	Closed	3/12/2021	CDWG01	CDW GOVERNMENT, INC.	0.00	520.20
Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		7822319	BLACK/COLOR INK CARTRIDGES	218.88	USD	0.00	218.88
BILL		8215074	ADOBE ACROBAT	301.32	USD	0.00	301.32
						Document Total:	520.20
						Payment Method Total:	520.20
						Cash Account Total:	520.20

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106589	Closed	3/12/2021	CITY02	CITY OF MT PLEASANT	0.00	2,946.00
Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		10873	2020 FARMERS MARTKET - ISLAND PARK	2,946.00	USD	0.00	2,946.00
						Document Total:	2,946.00
						Payment Method Total:	2,946.00
						Cash Account Total:	2,946.00

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106590	Closed	3/12/2021	CLIA01	CLIA LABORATORY PROGRAM	0.00	240.00
Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		0801202107312023	CERTIFICATE PERIOD 8/21-7/23	240.00	USD	0.00	240.00
						Document Total:	240.00
						Payment Method Total:	240.00
						Cash Account Total:	240.00

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106591	Closed	3/12/2021	CLIN01	CLINTON COUNTY ADMINISTRATION/ACCOUNTING	0.00	1,966.67
Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		AC-2021-008	APRIL DENTAL OFFICE RENT	1,966.67	USD	0.00	1,966.67
						Document Total:	1,966.67
						Payment Method Total:	1,966.67
						Cash Account Total:	1,966.67

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106592	Closed	3/12/2021	FIRS01	FIRST NATIONAL BANK OMAHA	0.00	3,012.22
Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		8796 FEB2021	AMERICAN MESSAGING/UPS	16.95	USD	0.00	16.95
BILL		0609 FEB2021	JOTFORM, TRIBUTE, INDEED, GOTOMEETING, HAND SANITIZER, WIPES	211.89	USD	0.00	211.89
BILL		101946	POSTAGE, CHAIRS, BATTERIES, CONSTANT CONTACT, JAM PAPER	671.19	USD	0.00	671.19
BILL		101946-1	STAMPS.COM	200.00	USD	0.00	200.00
BILL		101946-3	AMAZON PURCHASES	1,912.19	USD	0.00	1,912.19
						Document Total:	3,012.22
						Payment Method Total:	3,012.22
						Cash Account Total:	3,012.22

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106593	Closed	3/12/2021	GRAT01	GRATIOT AREA CHAMBER OF COMMERECE	0.00	2,169.00
Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		12112020	RX FOR HEALTH-ST LOUIS ADMIN COSTS	1,150.00	USD	0.00	1,150.00
BILL		11112020	JUNE - OCTOBER 2020 COUPONS	1,019.00	USD	0.00	1,019.00
						Document Total:	2,169.00
						Payment Method Total:	2,169.00
						Cash Account Total:	2,169.00

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106594	Closed	3/12/2021	GRAT04	GRATIOT COUNTY HERALD	0.00	149.00
Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		2021	ONLINE SUBSCRIPTION	35.00	USD	0.00	35.00
BILL		92	2021 BOARD OF HEALTH CALENDAR	114.00	USD	0.00	114.00
						Document Total:	149.00
						Payment Method Total:	149.00
						Cash Account Total:	149.00

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106595	Closed	3/12/2021	HEDG01	HEDGEROW SOFTWARE LTD.	0.00	6,000.00
Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		1115	APRIL - JUNE 2021 LICENSE FEES	6,000.00	USD	0.00	6,000.00
						Document Total:	6,000.00
						Payment Method Total:	6,000.00
						Cash Account Total:	6,000.00

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106596	Closed	3/12/2021	HOSP03	HOSPITAL NETWORK HEALTHCARE SERVICES	0.00	228.00
Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		71587	FEBRUARY MEDICAL WASTE PICKUP	228.00	USD	0.00	228.00
						Document Total:	228.00
						Payment Method Total:	228.00
						Cash Account Total:	228.00

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106597	Closed	3/12/2021	KENT01	KENT COUNTY HEALTH DEPARTMENT	0.00	2,044.00

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		EH013121-555555	FEBRUARY LABS	2,044.00	USD	0.00	2,044.00
						Document Total:	2,044.00
						Payment Method Total:	2,044.00
						Cash Account Total:	2,044.00

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106598	Closed	3/12/2021	LAMA02	LAMAR COMPANIES	0.00	6,700.00

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		698997-0	2 FAMILY PLANNING BILLBOARDS	6,700.00	USD	0.00	6,700.00
						Document Total:	6,700.00
						Payment Method Total:	6,700.00
						Cash Account Total:	6,700.00

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106599	Closed	3/12/2021	MCKE01	MCKESSON MEDICAL	0.00	116.57

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		20864169	CASE OF GLOVES	116.57	USD	0.00	116.57
						Document Total:	116.57
						Payment Method Total:	116.57
						Cash Account Total:	116.57

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106600	Closed	3/12/2021	MICH06	MICHIGAN DEPARTMENT OF AGRICULTURE	0.00	30.00

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		791-10616908	FOOD FEES	30.00	USD	0.00	30.00
						Document Total:	30.00
						Payment Method Total:	30.00
						Cash Account Total:	30.00

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106601	Closed	3/12/2021	ODYS01	ODYSSEY SOFTWARE	0.00	3,910.50

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		BILL020325	JANUARY ACUMATICA FEES	3,160.00	USD	0.00	3,160.00
BILL		I001068860	JANUARY KRONOS 79 EMPLOYEES	750.50	USD	0.00	750.50
						Document Total:	3,910.50
						Payment Method Total:	3,910.50
						Cash Account Total:	3,910.50

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106602	Closed	3/12/2021	OUTF01	OUTFRONT MEDIA	0.00	3,000.00

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		3246287	2 FAMILY PLANNING BILLBOARDS	3,000.00	USD	0.00	3,000.00
						Document Total:	3,000.00
						Payment Method Total:	3,000.00
						Cash Account Total:	3,000.00

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106603	Closed	3/12/2021	PETT01	PETTY CASH FUND - ADMINISTRATION	0.00	90.02

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		02222103032021	CHED ORGANIZERS, POSTAGE, DISINFECTING WIPES, TAPE	90.02	USD	0.00	90.02
						Document Total:	90.02
						Payment Method Total:	90.02
						Cash Account Total:	90.02

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106604	Closed	3/12/2021	RICO01	RICOH USA INC	0.00	638.57

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		5061504791	FEBRUARY COPIERS	638.57	USD	0.00	638.57
						Document Total:	638.57
						Payment Method Total:	638.57
						Cash Account Total:	638.57

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106605	Closed	3/12/2021	STAT04	STATE OF MICHIGAN-LAB	0.00	11.50

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		20210203-17	LAB	11.50	USD	0.00	11.50
						Document Total:	11.50
						Payment Method Total:	11.50
						Cash Account Total:	11.50

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106606	Closed	3/12/2021	TABO01	TABOR ANDREA	0.00	100.00

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		02262021	2/21-2/25 CONTRACTUAL	100.00	USD	0.00	100.00
						Document Total:	100.00
						Payment Method Total:	100.00
						Cash Account Total:	100.00

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106607	Closed	3/12/2021	VERI01	VERIZON	0.00	4,185.63

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		9874087024	2/24-3/23 VERIZON CELLS/HOT SPOTS	4,185.63	USD	0.00	4,185.63
						Document Total:	4,185.63
						Payment Method Total:	4,185.63
						Cash Account Total:	4,185.63

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106608	Closed	3/12/2021	WATK02	WATKINS SURGICAL SUPPLY	0.00	93.10

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		0000522598	POTASSIUM HYDROXIDE	93.10	USD	0.00	93.10
						Document Total:	93.10
						Payment Method Total:	93.10
						Cash Account Total:	93.10

Doc. Type	Payment Ref.	Status	Date	Vendor	Vendor Name	Doc. Balance	Orig. Doc. Amount
CHECK	106609	Closed	3/12/2021	WINN01	WINN TELECOM	0.00	2,688.03

Doc. Type	Branch	Vendor Ref.	Description	Original Amount	Currency	Discount Taken	Amount Paid
BILL		03012021	MARCH PHONE LINES	2,688.03	USD	0.00	2,688.03
						Document Total:	2,688.03
						Payment Method Total:	2,688.03
						Cash Account Total:	2,688.03

Doc. Type	Count	Amount Paid (USD)
Check	23	41,689.01
Prepayment	0	0.00
Refund	0	0.00
Void Check	0	0.00
Company Total:	23	41,689.01

Mid-Michigan District Health Department

February

42%

FY 2021

AP: 5

Revenue

Account	Budget	Current Month	Year-to-Date	Budget Balance	YTD% of Budget
1 Onsite Sewage	185,000.00	9,070.00	57,618.50	127,381.50	31%
2 Groundwater Quality	175,000.00	7,217.00	60,485.00	114,515.00	35%
3 Food Service	315,000.00	13,494.27	18,452.84	296,547.16	6%
4 Body Art Fees	1,500.00	1,747.00	4,627.00	-3,127.00	308%
5 EH Misc Fees	45,000.00	2,257.96	26,587.66	18,412.34	59%
6 Vision Fees	13,000.00	989.20	2,256.80	10,743.20	17%
7 Hearing Fees	18,000.00	1,008.40	1,138.40	16,861.60	6%
8 Communicable Disease Fees	2,500.00	0.00	200.00	2,300.00	8%
9 Immunization Fees	152,500.00	3,090.95	47,965.69	104,534.31	31%
10 Family Planning/STD Fees	142,385.00	5,009.48	22,591.61	119,793.39	16%
11 Breast Cancer Fees	5,000.00	-5.47	-22.62	5,022.62	0%
12 Lead Fees	15,000.00	0.00	0.00	15,000.00	0%
13 Varnish Fees	15,000.00	0.00	130.00	14,870.00	1%
14 Breastfeeding Fees	18,000.00	0.00	1,686.41	16,313.59	9%
15 Ched Miscellaneous Fees	4,200.00	0.00	0.00	4,200.00	0%
16 Miscellaneous Other Fees	100.00	0.00	0.00	100.00	0%
17 Deferred Revenues - Billing	0.00	0.00	0.00	0.00	0%
18 VFC/317 Vaccine Revenue	300,000.00	6,643.67	50,233.25	249,766.75	17%
19 MDHHS Grants	1,733,842.00	305,679.57	1,265,908.17	467,933.83	73%
20 Essential Local Public Health Services	898,470.00	79,762.00	288,126.00	610,344.00	32%
21 MDHHS Fee For Service Revenue	70,000.00	0.00	5,640.00	64,360.00	8%
22 DEQ Grants	85,915.00	4,935.00	24,674.00	61,241.00	29%

23	Other Grants/Community Support	767,500.00	13,829.77	72,430.82	695,069.18	9%
24	Medicaid Outreach	103,838.00	0.00	35,346.00	68,492.00	34%
25	Medicaid Full Cost Reimbursement	230,000.00	60,359.76	85,359.76	144,640.24	37%
26	Interest	20,000.00	843.48	1,302.31	18,697.69	7%
27	Misc Revenue	0.00	0.00	0.00	0.00	0%
28	Donations	5,000.00	161.00	480.25	4,519.75	10%
29	Cash Over/Short	0.00	0.00	0.00	0.00	0%
30	Clinton Co - Appropriation	397,568.00	33,131.00	173,931.75	223,636.25	44%
31	Gratiot Co - Appropriation	287,263.00	23,938.50	119,692.75	167,570.25	42%
32	Montcalm Co - Appropriation	430,647.00	35,887.25	179,436.25	251,210.75	42%
33	Prior Year Adjustments	0.00	0.00	-4,000.14	4,000.14	0%
34	Space Occupancy	298,300.00	21,020.00	105,115.00	193,185.00	35%
35	Deferred Revenues/Fund Balance- Other	50,000.00	0.00	0.00	50,000.00	0%
TOTAL REVENUE:		6,785,528.00	630,069.79	2,647,393.46	4,138,134.54	39%
W/O SPACE & VFC		6,187,228.00	602,406.12	2,492,045.21	3,695,182.79	40%

Mid-Michigan District Health Department

February

42%

FY 2021

AP: 5

Expenditure					
Account	Budget	Current Month	Year-to-Date	Budget Balance	YTD% of Budget
1 Board of Health Per Diem	6,000.00	70.00	335.00	5,665.00	6%
2 Salaries	3,641,415.00	328,701.18	1,738,017.86	1,903,397.14	48%
3 FICA	279,444.00	24,473.97	129,853.95	149,590.05	46%
4 Health Insurance	759,401.00	67,115.57	313,934.96	445,466.04	41%
5 Dental Insurance	49,305.00	4,209.08	19,837.90	29,467.10	40%
6 Retirement	464,969.00	37,068.79	197,858.02	267,110.98	43%
7 Work Comp	31,360.00	1,138.00	5,919.78	25,440.22	19%
8 Unemployment Comp	8,000.00	0.00	1,562.00	6,438.00	20%
9 Life Insurance	6,834.00	0.00	2,069.62	4,764.38	30%
10 Physicals/memberships	0.00	0.00	0.00	0.00	0%
11 Printed Materials	6,500.00	0.00	1,457.60	5,042.40	22%
12 Postage	18,100.00	5,100.01	9,258.16	8,841.84	51%
13 Office Supplies	55,650.00	2,681.57	26,403.17	29,246.83	47%
14 Computer/Printer Supplies	50,800.00	758.07	17,215.53	33,584.47	34%
15 Medical Supplies	76,300.00	4,014.69	7,868.11	68,431.89	10%
16 CD Meds Biologics	77,000.00	0.00	43,143.11	33,856.89	56%
17 VFC Supplies	300,000.00	6,643.67	50,233.25	249,766.75	17%
18 Contractual Services	127,000.00	36,255.65	84,734.67	42,265.33	67%
19 Legal Expenses	15,000.00	487.50	2,396.98	12,603.02	16%
20 Communications	59,250.00	8,350.42	40,817.52	18,432.48	69%
21 Travel	159,300.00	5,337.36	28,636.28	130,663.72	18%
22 Advertising & Recruitment	19,000.00	944.45	3,629.15	15,370.85	19%

23	Liability Insurance	32,000.00	2,997.00	11,988.00	20,012.00	37%
24	Equipment Maintenance/Lease	42,900.00	0.00	4,333.67	38,566.33	10%
25	Rent	8,500.00	0.00	8,784.65	-284.65	103%
26	Space Occupancy	298,300.00	21,020.00	105,115.00	193,185.00	35%
27	Training	32,100.00	2,850.00	3,195.00	28,905.00	10%
28	Memberships/Certifications/Subscriptions	23,450.00	975.16	18,760.99	4,689.01	80%
29	Tuition Reimbursement	0.00	0.00	0.00	0.00	0%
30	Laboratory	8,000.00	54.34	393.66	7,606.34	5%
31	Behavioral Risk Factor Survey	22,000.00	0.00	0.00	22,000.00	0%
32	Misc Other Expense	4,200.00	0.00	0.00	4,200.00	0%
33	Computer Support	91,700.00	1,873.09	21,006.27	70,693.73	23%
34	Service Charges/Credit Card Fees	11,750.00	690.76	3,215.01	8,534.99	27%
35	Equipment	0.00	0.00	10,825.00	-10,825.00	0%
36	BOH approved capital expenses	0.00	0.00	0.00	0.00	0%
TOTAL EXPENSES		6,785,528.00	563,810.33	2,912,799.87	3,872,728.13	43%
W/O SPACE & VFC		6,187,228.00	536,146.66	2,757,451.62	3,429,776.38	45%
Revenue Over Expenditures (Deficit)		0.00	66,259.46	-265,406.41	265,406.41	0%
Revenue Over Expenditures (Deficit) without BOH approved capital expense		0.00	66,259.46	-265,406.41	265,406.41	0%

Mid-Michigan District Health Department
Balance Sheet - Comparative

User: MELISSA SELBY

As of February 28, 2021

	2021	2020	Variance
Assets			
Current Assets			
00100-CASH TO TREASURER	3,020,675.41	3,068,541.55	(47,866.14)
00101-CASH TO BANK - EH	6,057.50	(69,347.80)	75,405.30
00102-CASH TO BANK - PATAGONIA INS	(9,506.77)	(136,328.76)	126,821.99
00103-CASH TO BANK - PATAGONIA PT	8,849.31	(10,923.62)	19,772.93
00200-CASH ON DEPOSIT	2,250.00	2,250.00	
00400-PETTY CASH	1,032.50	870.00	162.50
Account Receivable	14,818.38	32,948.96	(18,130.58)
WIP	62,588.30	66,671.51	(4,083.21)
Prepaid Expenses	26,362.96	37,628.54	(11,265.58)
Due from Related	269,250.30	235,629.81	33,620.49
Total Current Assets	3,402,377.89	3,227,940.19	174,437.70
Total Assets	3,402,377.89	3,227,940.19	174,437.70
Liabilities			
Current Liabilities			
Accounts Payable	(3,865.61)	(20,671.55)	16,805.94
Due to Related	185,606.88	178,971.88	6,635.00
Taxes Payable	0.00	(0.10)	0.10
Total Current Liabilities	181,741.27	158,300.23	23,441.04
Other Long-term Liabs	86,033.00	86,033.00	
Total Liabilities	267,774.27	244,333.23	23,441.04
Shareholders' Equity			
Retained Earnings - Loss carry-forward	2,709,135.40	2,491,604.14	217,531.26
Net Income / (Loss)	(265,406.41)	(258,680.97)	(6,725.44)
Total Shareholders' Equity	2,443,728.99	2,232,923.17	210,805.82
Total Liabilities & Shareholders' Equity	2,711,503.26	2,477,256.40	234,246.86

BOARD OF HEALTH:	Bruce DeLong	George Bailey	Michael R. Beach
	Dwight Washington, Ph.D.	Chuck Murphy	Adam Petersen

March 22, 2021

ADMINISTRATOR: Liz Braddock, Director of Environmental Health Services

SUBJECT: Food Service Establishment Unpaid License Fees, FY 20/21

Information Only Action Needed

I. Authority For This Action:

- Local Policy
 Law or Rule Public Health Code, Act 368 of 1978, MCL 333.2444

II. Summary:

(Previous board action relating to this item? Background information and if any future action anticipated.)

This is a request to waive food service license late fees for 60 days, until June 30, 2021.

III. Strategic Objective, Health Issue, or other Need Addressed:

(What priority should be given in relation to goals? Include reason for recommending change in priorities and how the need will be introduced into planning process.)

Food Service Establishments in Michigan are required to renew their license to serve food on a yearly basis. Food License payment and applications are due by April 30th of each year with late fees assessed after the due date. MMDHD seeks to waive all late fees for 60 days. The last year has been difficult for restaurant and food service owners and operators and this is an opportunity to provide relief for their businesses.

IV. Fiscal Impact and Cost:

(Immediate, ongoing, and future impact.)

MDARD has assured Local Health Departments that collection of monies will not affect future appropriations in the Food Program.

V. Alternatives Considered:

(Scope of options reviewed. Reasons for rejecting alternatives.)

None

VI. Recommendation:

(Advantages/benefits of proposal. Expected results. Possible problems or disadvantages of proposal. Effect of action on agency. Consequences of not approving recommendation or taking action.)

I recommend that food service facilities be required to apply and pay for a food service establishment license during FY 2021. However, I recommend MMDHD waive the late fees for 60 days. Facilities that

have not paid and continue to operate 60 days past April 30th will be considered an unlicensed food operation and issued an enforcement order to cease operation until appropriate fees are paid.

VII. Monitoring and Reporting Timeline:

(Evaluation method and timeline. Next report to the Board.)

Current Food Service Licenses expire on April 30, 2021. MMDHD would like to conclude this year's license fee collection by June 30, 2021.

BOARD OF HEALTH:	Bruce DeLong	George Bailey	Michael R. Beach
	Dwight Washington, Ph.D.	Chuck Murphy	Adam Petersen

March 22, 2021

ADMINISTRATOR: Melissa Selby, Director of Administrative Services

SUBJECT: Information Technology Equipment - Servers

Information Only Action Needed

I. Authority For This Action:

- Local Policy
 Law or Rule Public Health Code, Act 368 of 1978, MCL 333.2444

II. Summary:

(Previous board action relating to this item? Background information and if any future action anticipated.)

This is a request to purchase servers for the Montcalm and Gratiot Branch Offices for a cost of up to \$20,000 total.

III. Strategic Objective, Health Issue, or other Need Addressed:

(What priority should be given in relation to goals? Include reason for recommending change in priorities and how the need will be introduced into planning process.)

As we rely on technology heavily to run all our daily operations, the need to replace equipment becomes a priority. During these times, working remotely places an even greater need and demand on our servers. The Mid-Michigan District Health Department (MMDHD) has experienced a loss of efficiency in our server operations which causes slowness for the end user. Additionally, there can be issues with logins, etc. Our servers in Montcalm and Gratiot are over 10 years old. We replaced the server in Clinton within the last year.

IV. Fiscal Impact and Cost:

(Immediate, ongoing, and future impact.)

The cost as stated above is approximately \$18,000 with a request to not exceed \$20,000. Currently, there are many variables in the budget due to grant funding, difference in revenue streams due to less clinic time, etc. but the budget can absorb this cost. Additionally, as the MMDHD has seen a demand on technology increase and become a critical component of operations, the agency has put funding aside in our fund balance reserves to cover technological needs. Therefore, even if the budget can not absorb the costs due to variances throughout the year, a back-up plan has been established where MMDHD could use some of our reserves to cover the costs.

V. Alternatives Considered:

(Scope of options reviewed. Reasons for rejecting alternatives.)

None

VI. Recommendation:

(Advantages/benefits of proposal. Expected results. Possible problems or disadvantages of proposal. Effect of action on agency. Consequences of not approving recommendation or taking action.)

I recommend that the Board approve the purchase of these two servers.

VII. Monitoring and Reporting Timeline:

(Evaluation method and timeline. Next report to the Board.)

None

Mid-Michigan District Health Department

www.mmdhd.org

COVID Update

March 24, 2021

Expanded Eligibility

March 1

- High risk agricultural settings
- Morticians and funeral homes

March 8

- 50+ with medical conditions
- Caregivers of children with conditions

March 22

- 16+ with medical conditions
- Everyone 50+

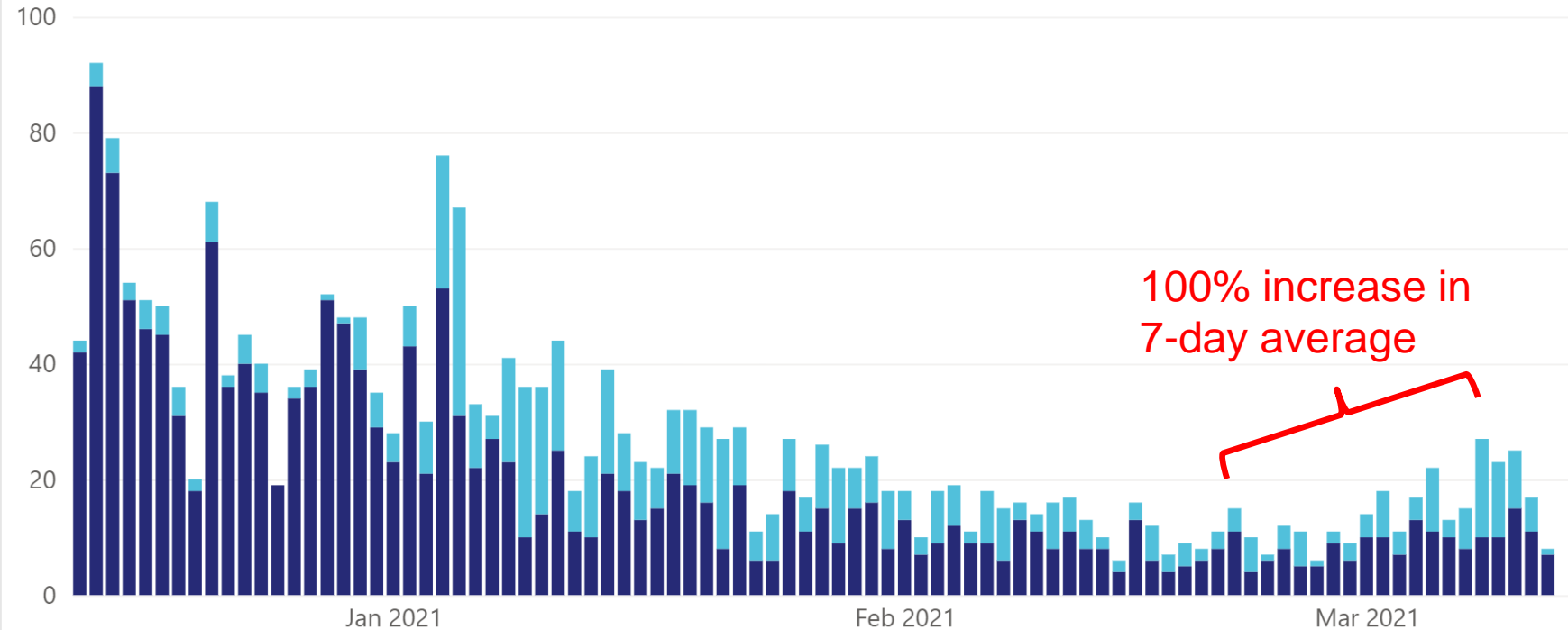
April 5

- All adults

Cases have increased slightly in March

Cases by Date of Onset

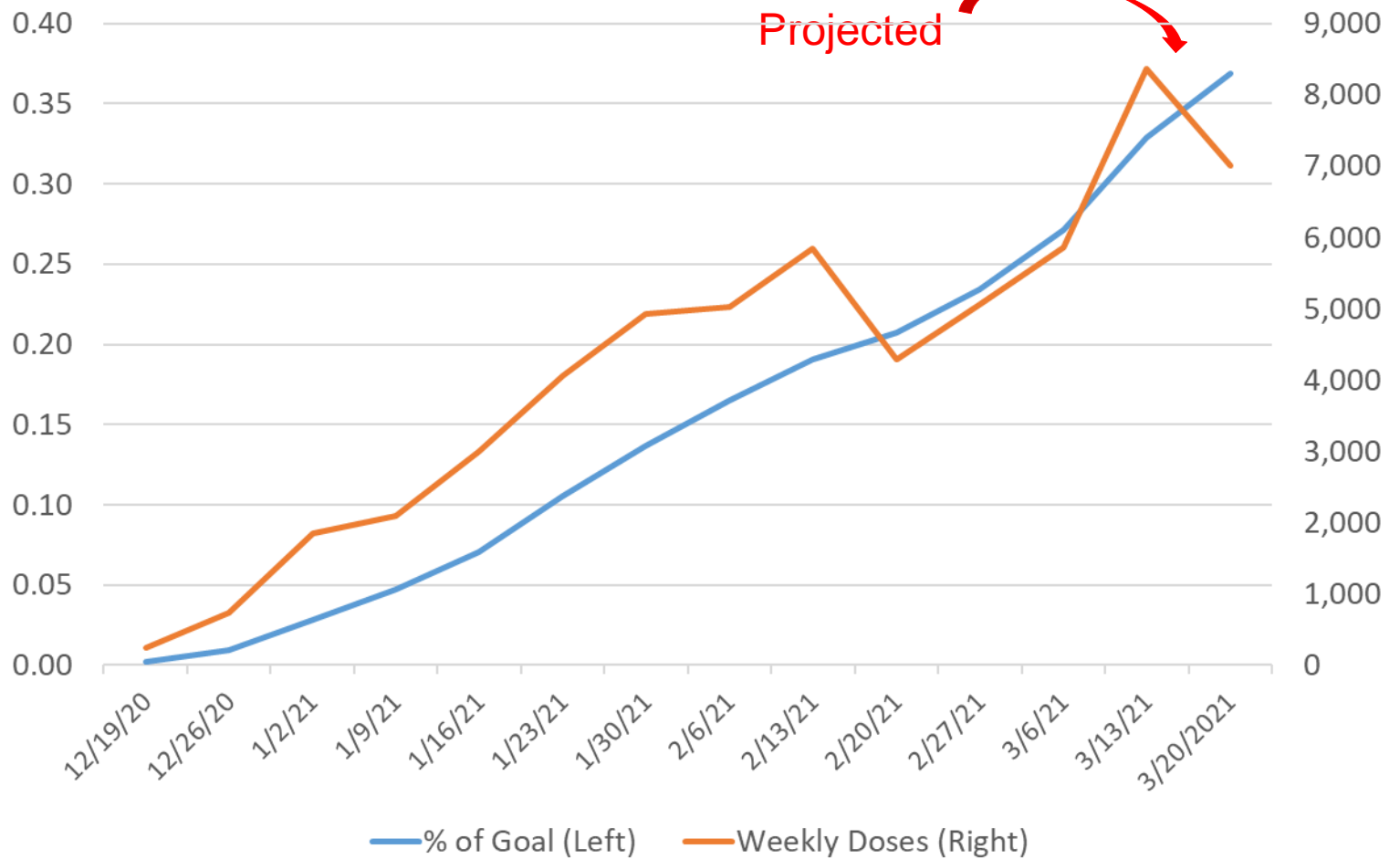
Case Status ● Confirmed ● Probable



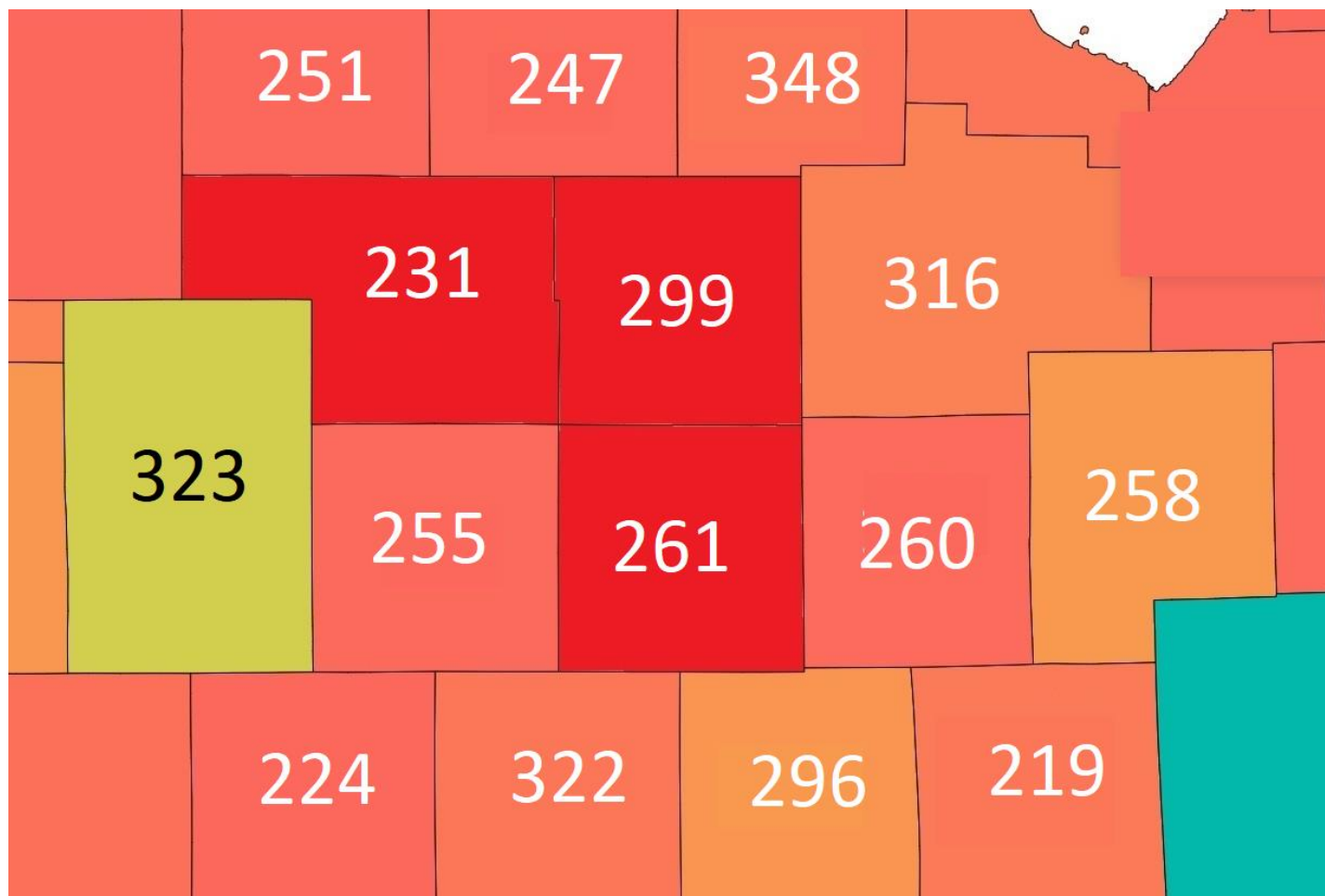
MMDHD Vaccinations through March 14

- Doses into District 51,670
- Doses Received 53,373. +1,703.
- MMDHD received 27,870.
- Shared 4,200 last week.
- Received 5,770 this week.
- Will give 4,000. Larger clinics underway.
- People with 1st Doses: 36,676
- Eligibles 149,468.
- If 70% will accept, then 37% initiation rate.

MMDHD Progress to Goal



Doses per 1,000 Population



MMDHD: 259. Michigan: 278

BOARD OF HEALTH:	Bruce DeLong	George Bailey	Michael R. Beach
	Dwight Washington, Ph.D.	Chuck Murphy	Adam Petersen

March 22, 2021

ADMINISTRATOR: Marcus Cheatham, Health Officer

SUBJECT: COVID-19 Vaccinations

Information Only Action Needed

I. Authority For This Action:

- Local Policy
 Law or Rule Public Health Code, Act 368 of 1978

II. Summary:

(Previous board action relating to this item? Background information and if any future action anticipated.)

In the next three weeks, before this Board meets again, the State of Michigan will open vaccination to all adults, and the Mid-Michigan District Health Department (MMDHD) will do the same thing. This Board Action Sheet describes the concrete steps we are taking to be ready for an increased vaccine supply while also ensuring that people who have difficulty accessing vaccine clinics are covered.

III. Strategic Objective, Health Issue, or other Need Addressed:

(What priority should be given in relation to goals? Include reason for recommending change in priorities and how the need will be introduced into planning process.)

The target population. Last month the State listed the target population for vaccination in our jurisdiction as 31,283, which was comprised mostly of the population over age 65. We have exceeded this goal; more than 51,000 doses of vaccine have been received by residents of our jurisdiction. The target population is now listed as 149,468 which is equal to the entire adult and youth populations for whom the available vaccines are recommended.

Before opening things up to younger age groups, MDHHS had asked providers to give about 75 percent of the vaccine to people age 65 and over and 25 percent to essential workers. The chart below shows the breakdown of doses by age for MMDHD and compares it to the State as a whole. Since our last report, the percentage of seniors vaccinated has doubled and now nearly two-thirds have at least one dose.

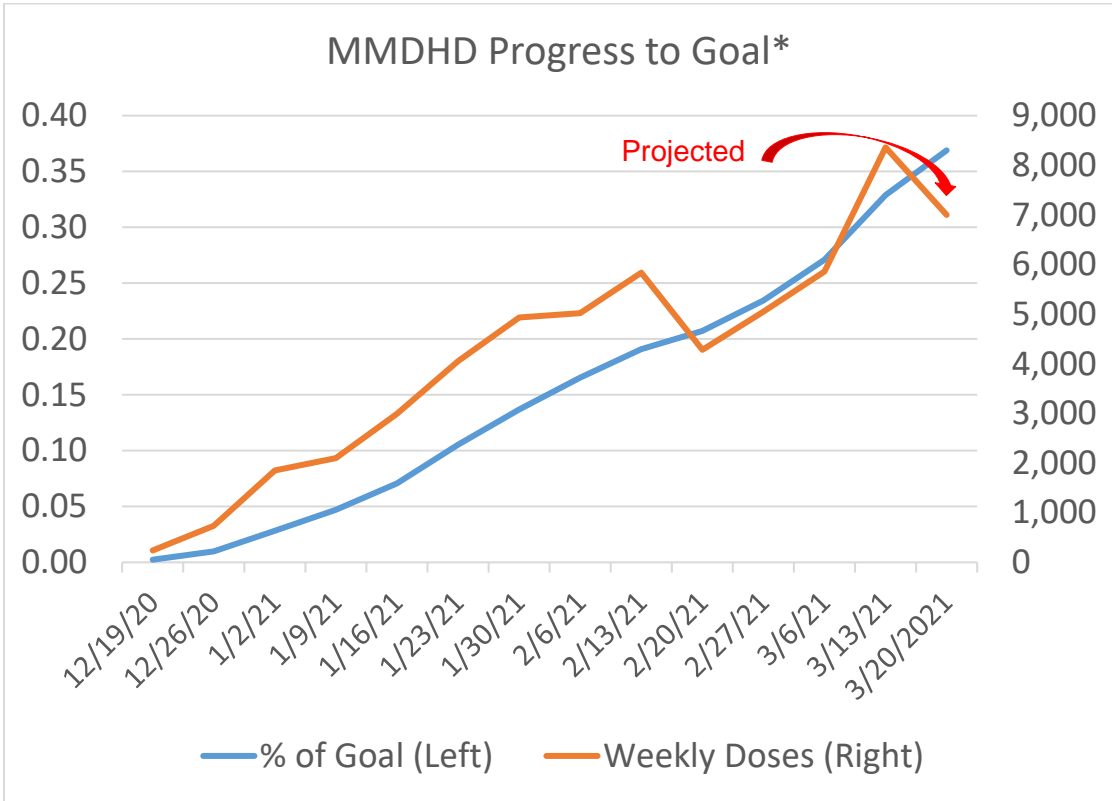
At Least One Dose

Age	Number	Percent	Michigan
>75	7,997	60	63
>65	10,378	57	62
>50	8,901	26	28
>40	3,014	13	16
>30	2,388	11	14
>20	1,511	6	9

>16	133	1	2
Total	34,322	25	27

How the vaccine is coming.

The chart below shows two things: 1) The percentage of the target population who have received at least one dose; and 2) The total doses received per week. The percent vaccinated is indicate by the blue line using the left-hand axis. Some 149,468 adults and youth will be eligible beginning April 5th. Assuming that 70% of this target population will accept the vaccine, MMDHD can set a goal of vaccinating 100,000 people, and we are 37 percent of the way to that goal.



**Assumes 70 percent of the population accepts the vaccine.*

Weekly doses received is indicated by the orange line using the right-hand axis. This includes all the doses given by all community partners. Weekly doses have steadily increased, and the pace of vaccination has doubled since January. Earlier, I had projected that we would vaccinate our senior population by the beginning of April, and MMDHD reached that benchmark two weeks early. I now feel more confident in projecting that we will have vaccinated most of the willing adult and youth populations by the end of May.

Recent Health Department Actions.

Below I have provided you with lists of the times and locations of vaccine clinics that have been held in our jurisdiction to give you some idea of the scope and magnitude of our work. The first table lists health department clinics offered at our branch offices in St. Johns, Ithaca, and Stanton. In some cases, the doses planned to be given are listed, and in others the actual doses given are listed. The second table documents vaccine that we shared with community partners along with the date and the name of the partner. Not all of those doses have been administered yet.

Moderna Vaccination Clinics Offered At MMDHD

Montcalm	Doses	Gratiot	Doses	Clinton	Doses
12/30/20	120	12/29/20	120	12/28/20	112
1/8/21	160	1/4/21	90	1/14/21	120
1/15/21	137	1/14/21	120	1/21/21	120
1/22/21	120	1/21/21	124	1/25/21	110
1/27/21	120	1/26/21	125	1/28/21	131
1/29/21	121	1/28/21	130	2/4/21	197
2/2/21	180	2/1/21	98	2/10/21	194
2/5/21	154	2/4/21	201	2/11/21	121
2/9/21	198	2/8/21	198	2/18/21	120
2/12/21	154	2/11/21	132	2/24/21	187
2/19/21	120	2/18/21	120	2/25/21	120
2/23/21	183	2/22/21	154	3/4/21	180
2/26/21	120	2/25/21	120	3/10/21	191
3/2/21	209	3/4/21	220		
3/9/21	209	3/8/21	198		
Totals	2,305		2,150		1,903

These charts are drawn from data in our internal vaccine inventory. They are not intended to be exhaustive, and may contain small errors, because I did not ask busy staff to double check my work. The main points are to show: 1) There is rough balance across our counties in terms of vaccine offered, and 2) MMDHD is doing a good job mobilizing community partners to participate in this effort. Despite this, vaccinations are lagging in Montcalm, which we think is the result of fewer doses per capita being offered there by the health care systems. We are working to address this by arranging for more doses to be delivered by Spectrum Hospital as described in the section on “Pfizer” below.

Date	Montcalm	Doses
1/15/21	MING for AFCs	40
1/20/21	Kroger (Central)	305
1/26/21	Meijer	165
2/1/21	Meijer	200
2/2/21	Sparrow Carson	100
2/12/21	MING for AFCs	40
2/12/21	Meijer, Sparrow Carson	300
2/20/21	Kroger	304
2/23/21	Meijer	150
3/1/21	Sheridan Hospital	200
3/2/21	Sparrow, Meijer	500
3/5/21	Spectrum	300
3/9/21	Walgreens, Spectrum, Meijer	1,200
3/10/21	Great Lakes, SMG Greenville	400
3/15/21	Walgreens	300
3/16/21	Walgreens, Meijer, GLMA	400
	TOTAL:	4,904

Date	Gratiot	Doses
1/15/21	MING for AFCs	50
1/20/21	Kroger (Alma)	298
1/28/21	Meijer	400
2/2/21	Sparrow Carson	300
2/12/21	MING for AFCs	40
2/20/21	Kroger	295
2/25/21	Meijer	150
3/3/21	Meijer, Alma Family Prac.	110
3/4/21	MidMichigan, Meijer, AFP	421
3/9/21	SMG Ithaca, MidMichigan	500
3/10/21	Walgreens	300
3/16/21	Walgreens, Meijer, MidMichigan	750
	TOTAL:	3,614

Date	Clinton	Doses
1/15/21	MING for AFCs	50
1/20/21	Kroger (St. Johns)	292
1/25/21	Bradford AFC	10
1/28/21	Sparrow Clinton	400
2/2/21	Meijer	200
2/4/21	Sparrow Clinton	200
2/8/21	Meijer	200
2/11/21	120 2 nd	100
2/12/21	MING for AFCs	51
2/20/21	Kroger, Meijer	292
2/22/21	Bradford House	10
2/23/21	Sparrow Clinton	200
3/1/21	BP Rajesh	100
3/1/21	St. Johns Internal	100
3/2/21	Hometown, Kroger	300
3/2/21	Sparrow, Meijer	400
3/8/21	CCMC, Kroger, SJIM, Meijer	600
3/10/21	Walgreens, Hometown, Sparrow	800
3/15/21	Walgreens, CCMC, SJIM	600
3/16/21	Meijer	200
	TOTAL:	5,105

IV. Fiscal Impact and Cost:
(Immediate, ongoing, and future impact.)

This severe disruption to the public health system will introduce unanticipated long-term consequences for local public health. However, in the short term MMDHD has received sufficient funding to cover the immediate costs anticipated for the COVID-19 response. As reported to you earlier, MMDHD has received two additional grants totaling \$846,305 which are enabling us to make needed hires and purchases. This month, we will report to you on needed augmentation of our information technology (IT) equipment and staff.

V. Alternatives Considered:
(Scope of options reviewed. Reasons for rejecting alternatives.)

The Department has also undertaken several important alternative vaccination efforts not listed above.

Expanded clinics. We have begun increasing the size of our clinics to exercise our capacity to do more vaccines per capita. On March 12, MMDHD held a large clinic at the Carson City First Baptist Fellowship Center, selected in part because of its central location and the lower rates of vaccination in the four corners area of the jurisdiction. About 600 doses were given at this clinic. The following week, MMDHD tested large clinics in central locations in each of our counties: vaccines were provided March 17th at the Mahoney Center (GIRESD) in Ithaca; March 18th at Montcalm Community College in Sidney; and March 19th at Smith Hall, Clinton County Fair Grounds. These clinics were initially smaller in size, about 200 doses, to test our procedures with community partners. The following week, vaccine administration will increase to 400 doses and then to 600 doses if supplies permit.

Janssen Vaccine. MMDHD received 1,700 doses of the Janssen (also called Johnson & Johnson) in two shipments during the first week of March, shortly after the Advisory Committee on Immunization Practices established procedures for its use. MMDHD reserved these doses for special populations who are more likely to benefit from having access to a single dose vaccine. For example, we gave 200 doses each, 600 in total, to a Walmart in each of our counties. These doses are available for referrals from our Area Agencies on Aging. Other special uses of the Janssen Vaccine are described below.

Mobile Central. Another way MMDHD has used Janssen is by going out to high-risk, low-income Census tracts to reach vulnerable populations. This is a partnership with Central Michigan University using their Mobile Central clinical bus, equipped with two vaccination rooms and a freezer. The vehicle is staffed with nursing students from the College of Health Sciences. On March 10th we went to St. Louis, and on March 23rd to Edmore and Six Lakes.

Migrant Clinic. A final use of Janssen is to reach agricultural workers in high-risk occupations, such as working in close quarters or living in congregate settings. On March 31st we are partnering with the Ionia County Health Department and the Great Lakes Bay Health Centers to provide Janssen to 180 such workers. The Health Center is in Belding, but our arrangements ensure our doses will be used for workers who live in our counties.

Pfizer Vaccine. As has been reported earlier, Montcalm County has lagged the other two in terms of the proportion of the population vaccinated. It is our belief that this is because major health care facilities have allocated less vaccine there, on average. Since MMDHD is only providing a portion of the total vaccine in the jurisdiction, we cannot overcome this disparity alone. We need to organize increased output from health care. We have spoken to both MDHHS and Spectrum Health about this and as a result have secured an extra shipment (not taken from our regular allocation) of 1,170 doses of Pfizer which Spectrum is administering. We hope to receive another such shipment this week and the combination of the two will overcome more than half of the existing disparity.

Use of Volunteers. MMDHD is working to ensure the effective use of volunteers and contractors during the vaccination effort. There are a couple of reasons we need to do this. First, we have made it a strategic priority to continue all our other programs, both so that the public does not lose access to other important health services and because of the important economic impact of these services. Second, our staff are severely challenged by the long duration and intensive effort of this work. For both these reasons we must augment our workforce. Currently, we are ensuring that at least four of the workers at each of our regular

clinics are volunteers. As we develop a compliment of experienced volunteers, it will be that much easier to expand our output should the supply of vaccine increase.

VI. Recommendation:

(Advantages/benefits of proposal. Expected results. Possible problems or disadvantages of proposal. Effect of action on agency. Consequences of not approving recommendation or taking action.)

MMDHD is requesting the Board of Health's support in communicating with the rest of the County Commissioners, local government, and with their own constituents. The Department is working to communicate with the public about how to get vaccinated; however, the demand for information is so high, we need everyone to help provide accurate, up-to-date messages to the community.

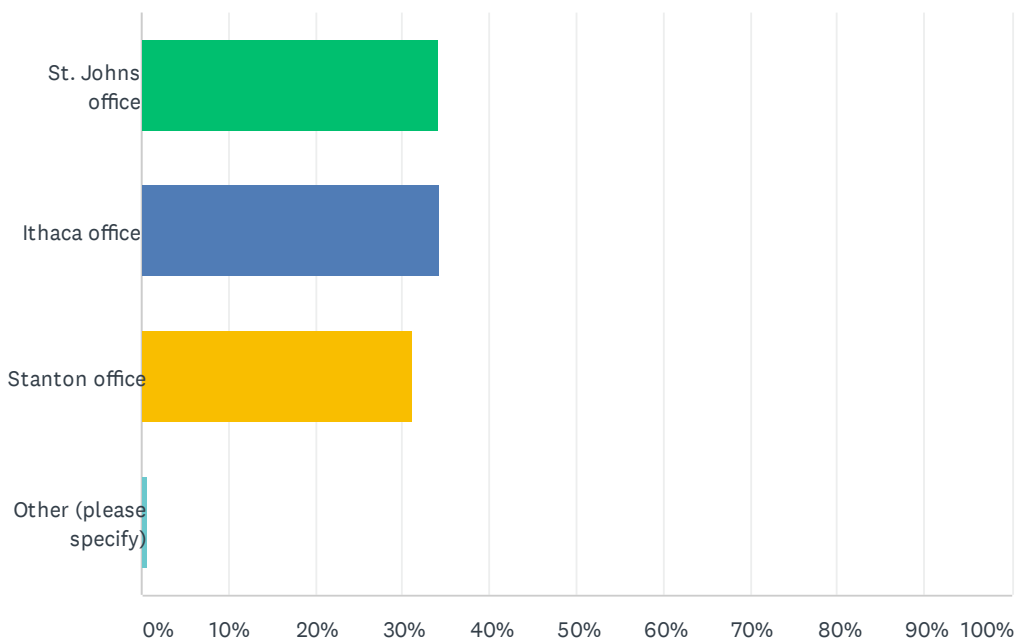
VII. Monitoring and Reporting Timeline:

(Evaluation method and timeline. Next report to the Board.)

The health department will continue to report to the Board monthly or more often as required on progress regarding vaccinations and challenges encountered.

Q1 Please select the location you received service during your most recent visit.

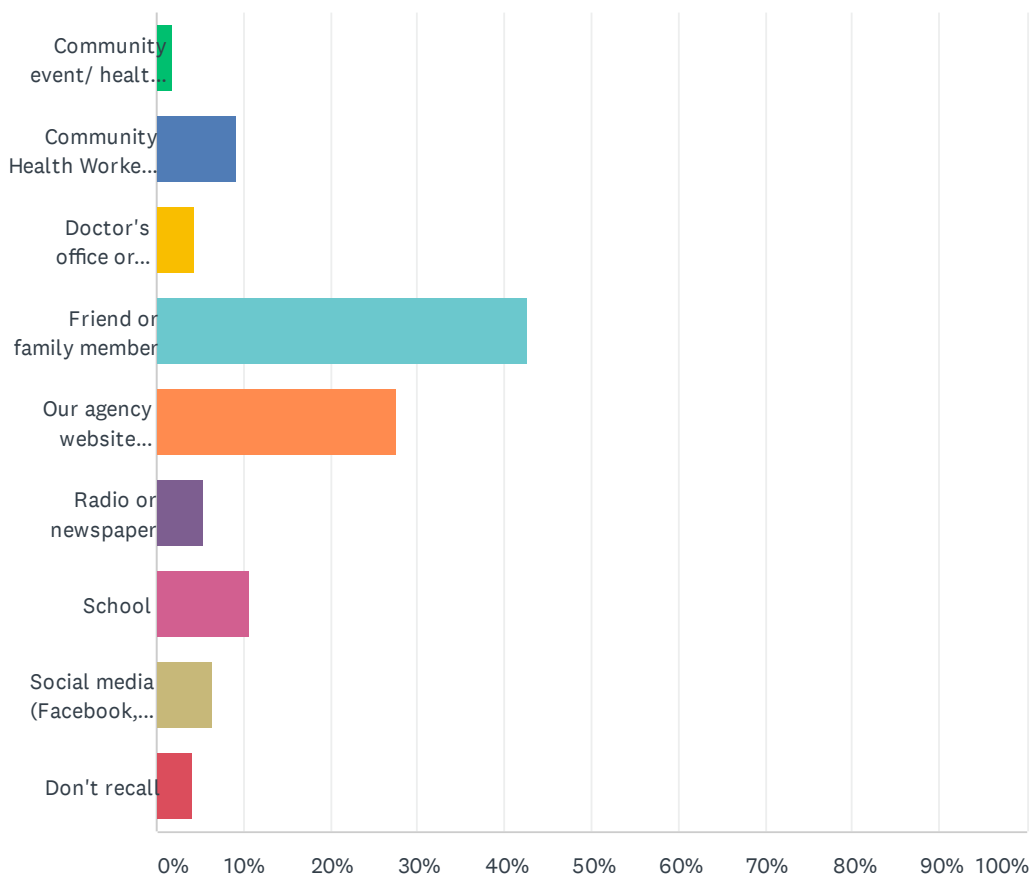
Answered: 1,274 Skipped: 6



ANSWER CHOICES	RESPONSES
St. Johns office	34.07% 434
Ithaca office	34.22% 436
Stanton office	31.08% 396
Other (please specify)	0.63% 8
TOTAL	1,274

Q2 How did you hear or learn about our Immunization services? (select all that apply)

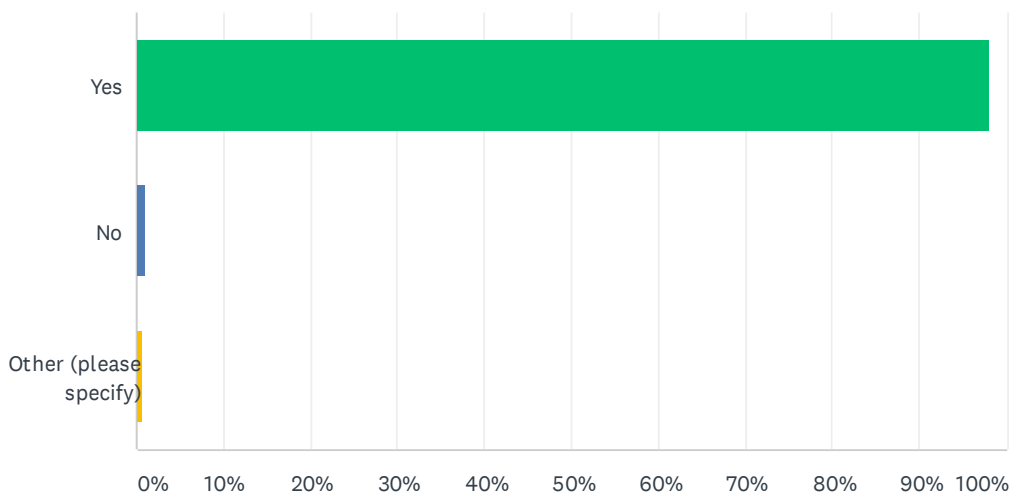
Answered: 1,273 Skipped: 7



ANSWER CHOICES	RESPONSES	
Community event/ health fair	1.96%	25
Community Health Worker (CHW)	9.19%	117
Doctor's office or medical clinic	4.32%	55
Friend or family member	42.73%	544
Our agency website (www.mmdhd.org)	27.57%	351
Radio or newspaper	5.42%	69
School	10.68%	136
Social media (Facebook, Twitter)	6.52%	83
Don't recall	4.16%	53
Total Respondents: 1,273		

Q3 Do you feel you were given enough information about each vaccine provided?

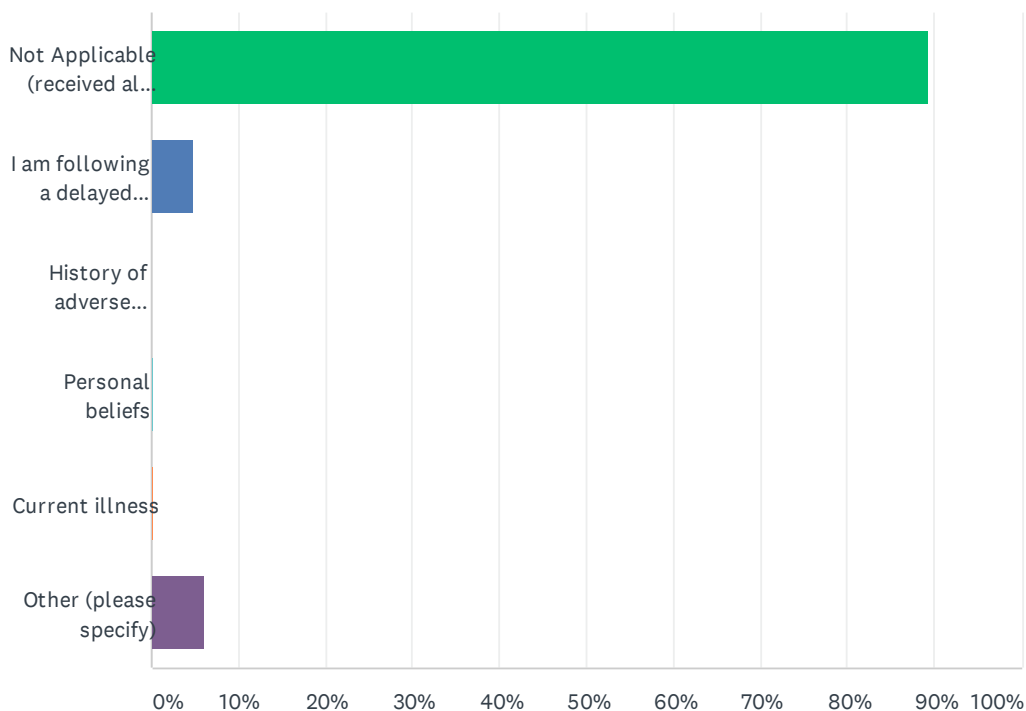
Answered: 1,277 Skipped: 3



ANSWER CHOICES		RESPONSES	
Yes		98.20%	1,254
No		1.10%	14
Other (please specify)		0.70%	9
TOTAL			1,277

Q4 If you chose not to receive all recommended vaccines for you or your child, please describe why. (select all that apply)

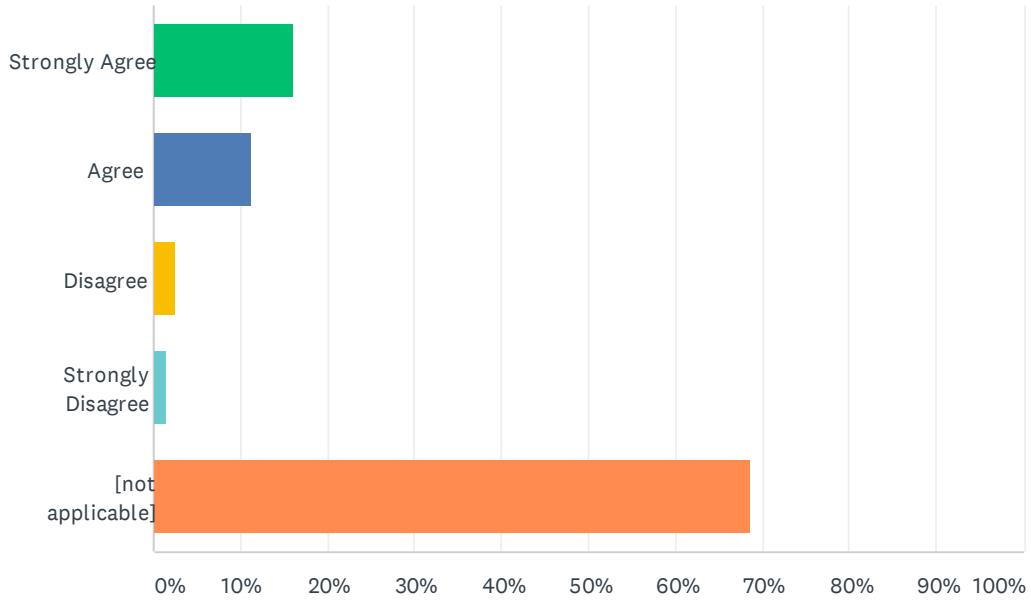
Answered: 1,193 Skipped: 87



ANSWER CHOICES	RESPONSES	
Not Applicable (received all vaccines)	89.35%	1,066
I am following a delayed schedule for vaccines	4.86%	58
History of adverse reaction to the vaccine	0.00%	0
Personal beliefs	0.25%	3
Current illness	0.17%	2
Other (please specify)	6.04%	72
Total Respondents: 1,193		

Q5 If you called the health department about Immunization services or to schedule an appointment, was the phone system user-friendly and the options easy to understand?

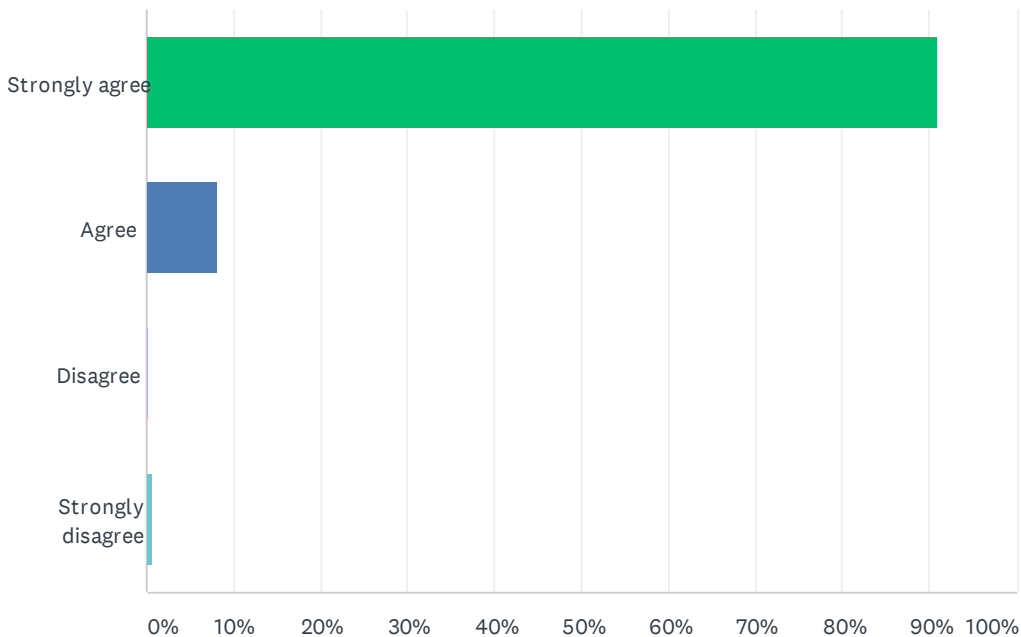
Answered: 1,261 Skipped: 19



ANSWER CHOICES	RESPONSES	
Strongly Agree	16.02%	202
Agree	11.34%	143
Disagree	2.54%	32
Strongly Disagree	1.43%	18
[not applicable]	68.68%	866
TOTAL		1,261

Q6 Overall, I am satisfied with the service I received at my last visit.

Answered: 1,277 Skipped: 3



ANSWER CHOICES	RESPONSES	
Strongly agree	90.99%	1,162
Agree	8.07%	103
Disagree	0.23%	3
Strongly disagree	0.70%	9
TOTAL		1,277

Q7 What can we do to make your visit a better experience? We use client feedback to improve our services and greatly value your input.

Answered: 754 Skipped: 526

Q8 If you received outstanding service from one of our staff members, this is an opportunity to briefly describe your experience.

Answered: 700 Skipped: 580

Q7 What can we do to make your visit a better experience? We use client feedback to improve our services and greatly value your input.

Answered: 754 Skipped: 526

#	RESPONSES	DATE
1	It was a very good experience	3/12/2021 9:41 PM
2	Very satisfied	3/9/2021 6:33 PM
3	The service I was provided was professional, fast and I felt safe.	3/9/2021 6:06 PM
4	For the COVID-19 vaccine, my first appointment was at 10:06. I was one of at least 12 people that also had the same appointment. It was odd to have a specific time that was so booked.	3/8/2021 9:00 AM
5	Thank you for your dedication to our community health. Not only in pandemic emergency but year in year out. I'm proud of our rural county offering so many vital services.	3/7/2021 1:48 PM
6	na	3/5/2021 2:03 PM
7	Our experience couldn't have been better!	3/5/2021 1:01 PM
8	Okok	3/5/2021 10:34 AM
9	It was fine. I was impressed by the organization and smooth working of the whole vaccination team	3/5/2021 6:58 AM
10	Nothing they were all very nice @ great at their jobs	3/4/2021 1:52 PM
11	Other than phones everything else was good.	3/4/2021 9:04 AM
12	I had never been to the facility in St. Johns before. Staff was friendly, efficient and helpful.	3/3/2021 9:05 AM
13	entire procedure ran very smoothly. Scheduling an appointment was an issue, but one there for the vaccine, the entire process ran very very smoothly. Kudos to all of the staff. They had it down. I was out in less than 30 min including the 15 min observation time - with both shots. Thanks for the great service. Clinton County is the greatest place to live & receive services.	3/3/2021 7:25 AM
14	Not a thing	3/3/2021 5:18 AM
15	We were told we may get our 2nd vaccine at different location is it different or same location	3/2/2021 8:48 PM
16	Excellent service and kind people.	3/2/2021 8:38 PM
17	At the time of my first COVID shot, there several more folk info and was better organized than today, when I went for my second shot.	3/2/2021 3:26 PM
18	I have no complaints	3/2/2021 3:24 PM
19	Make it easier for people of different groups to at least sign up for covid 19 shot to be on a list for when it is available for them.	3/2/2021 12:07 PM
20	I was very impressed by smooth running of all phases. Keep up good work	3/2/2021 10:53 AM
21	Nothing. Staff was very professional and courteous.	3/1/2021 9:05 PM
22	nothing	3/1/2021 7:02 PM
23	Everything was great	3/1/2021 6:35 PM
24	Nothing as everything was safe and no waiting except after the vaccine. Really liked the V-safe deal. Thank you!	3/1/2021 3:53 PM
25	I was very happy with my visit	3/1/2021 12:35 PM
26	Nothing, everything went very smooth.	3/1/2021 11:14 AM

Immunization Client Satisfaction Survey

27	n/a	3/1/2021 10:36 AM
28	The visit to get the covid19 shot was great. Everyone that I came into contact with were helpful, friendly, and joyful to be around.	3/1/2021 8:38 AM
29	Include the date the second dose of the vaccine is offered when you first sign up. There was a little confusion as many of us assumed the second dose would be exactly four weeks from the first date.	3/1/2021 8:28 AM
30	My visit was fine, the staff was very helpful.	3/1/2021 8:00 AM
31	Received the COVID. The system was excellent. Staff were friendly and helpful. Thanks to all for all your efforts	3/1/2021 6:48 AM
32	I can't think of anything.	2/28/2021 10:43 PM
33	nothing, it was great	2/28/2021 6:28 PM
34	nothing - your people were much more helpful, friendly and caring than I expected	2/28/2021 3:23 PM
35	Maybe more info on the vaccines	2/28/2021 2:48 PM
36	Continue doing what you do now	2/28/2021 12:25 PM
37	It was great!	2/28/2021 11:28 AM
38	Serve ice cream	2/28/2021 11:24 AM
39	Nothing. It was a great experience	2/28/2021 7:56 AM
40	My visit exceeded expectations based on feedback I got from acquaintances that were vaccinated at other locations or in other counties.	2/28/2021 7:29 AM
41	Nothing at this time.	2/28/2021 7:09 AM
42	Not sure? Everyone was very friendly and the process from start to finish was fast and well planned.	2/28/2021 6:23 AM
43	I received shot in muscle down from top of shoulder, no discomfort or reaction. Wife received shot near shoulder joint and had more pain and continued discomfort compared to first shot further down into the muscle. Staff conduct was very friendly, and expedient, excellent attitudes	2/27/2021 10:47 PM
44	Very well organized. Process could not have been any smoother.	2/27/2021 8:38 PM
45	Phone accessibility for Q&A	2/27/2021 8:15 PM
46	Phone accessibility for Q&A	2/27/2021 8:14 PM
47	All went well	2/27/2021 5:40 PM
48	Have someone answer the phone!	2/27/2021 5:00 PM
49	We really appreciated the friendliness of all the staff.	2/27/2021 4:48 PM
50	Nothing	2/27/2021 4:47 PM
51	You got right. Very profesional and caring staff	2/27/2021 4:27 PM
52	Nothing...everything was so well organized which put me at ease.	2/27/2021 3:12 PM
53	Fingers crossed for more CoVid vaccines for the rest of my family. :)	2/27/2021 3:00 PM
54	Nothing I can think of	2/27/2021 2:50 PM
55	Excellent service. Please continue the email updates. Greatly appreciate!!	2/27/2021 1:14 PM
56	Nothing to add. It was a great visit.	2/27/2021 12:04 PM
57	Waiting after the first vaccine was like being in g detention ! Just laughing!	2/27/2021 11:53 AM
58	Everything went quick and smoothly.	2/27/2021 11:40 AM
59	All good	2/27/2021 11:36 AM

Immunization Client Satisfaction Survey

60	A little better monitoring of social distancing	2/27/2021 11:32 AM
61	It was a great experience!	2/27/2021 10:36 AM
62	Great service & very efficient!	2/27/2021 10:34 AM
63	Everything was perfect	2/27/2021 10:30 AM
64	nothing everything was great	2/27/2021 8:37 AM
65	Nothing! Appreciated the reminders, staff was friendly and efficient.	2/27/2021 8:37 AM
66	Both appointments were handled very efficiently. Everyone was professional and made me feel safe.	2/27/2021 8:32 AM
67	it was great	2/27/2021 8:27 AM
68	Nothing	2/27/2021 8:22 AM
69	Waiting in a small conference room after receiving the vaccine, with many ppl appeared to defeat the purpose of social distancing.	2/27/2021 8:15 AM
70	I felt it went very well met, in, shot, 15 min wait and out we went! Everyone was very friendly	2/27/2021 7:48 AM
71	NA We received Friendly, prompt, & professional service.	2/27/2021 7:47 AM
72	Nothing the service was excellent	2/27/2021 7:46 AM
73	The Covid procedures were pretty smooth. I was surprised that after waited at the registration desk (step 2 or 3 in the process) asked if we had an appointment. (We did and step 1 in the process confirmed our appointment.)	2/27/2021 7:37 AM
74	After getting the vaccine the room was quit full, if you could open more than one room to give more space between people	2/27/2021 7:29 AM
75	Nothing. Very positive experience.	2/27/2021 7:03 AM
76	I can't think of anything	2/27/2021 6:17 AM
77	I can't think of anything	2/27/2021 6:17 AM
78	Open doors earlier, let people in sooner.	2/27/2021 4:47 AM
79	I felt safe and staff was kind.	2/27/2021 2:27 AM
80	Play a ten minute repeating video in the waiting room. It can be informative and last up to 15 minutes long. Then you will know it is time to go home.	2/27/2021 1:58 AM
81	I thought the vaccine clinic was very well run. Lots of helpers and people to show you where to go and very helpful filling out paper work. Excellent Job!!!	2/26/2021 11:34 PM
82	Nothing, it was great.	2/26/2021 11:09 PM
83	Everyone was super helpful and caring. Thanks for what you do.	2/26/2021 10:44 PM
84	Had a good experience..	2/26/2021 10:38 PM
85	Well staffed and very efficient. Very satisfied.	2/26/2021 10:20 PM
86	nothing needs to be improved.	2/26/2021 9:59 PM
87	First time I had ever been there and was satisfied.	2/26/2021 9:49 PM
88	Need to know when others can sign up for the vaccine	2/26/2021 9:29 PM
89	Bottled water would be good	2/26/2021 9:22 PM
90	excellent service	2/26/2021 8:23 PM
91	???	2/26/2021 7:55 PM
92	Very good service at visit	2/26/2021 7:54 PM
93	Very professional and organized.	2/26/2021 7:49 PM

Immunization Client Satisfaction Survey

94	I shared in the incorrect link that my experience was very positive. And I really appreciated the time and attention that Laurie gave me while she administered my vaccination. I was extremely nervous and she helped me feel at ease. So grateful for everyone who was there to help keep us safe.	2/26/2021 7:25 PM
95	They have a wonderful workers.	2/26/2021 7:14 PM
96	Everything was great	2/26/2021 7:11 PM
97	Everything was done efficiently and friendly atmosphere. Great job!	2/26/2021 6:43 PM
98	Everything was done efficiently and friendly atmosphere. Great job!	2/26/2021 6:43 PM
99	nothing	2/26/2021 6:36 PM
100	As part of this crazy situation, the entire process at Ithaca was very friendly, organized, and efficient. I can't imagine how difficult this has been for them	2/26/2021 6:31 PM
101	Everything went really well when I was there. Everyone was very friendly and helpful.	2/26/2021 6:14 PM
102	It was a great experience	2/26/2021 6:10 PM
103	Nothing	2/26/2021 6:02 PM
104	We were very surprised how fast it went, everyone was fantastic!	2/26/2021 6:00 PM
105	Nothing	2/26/2021 5:44 PM
106	Can't get any better then this.	2/26/2021 5:37 PM
107	Nothing everyone was fantastic	2/26/2021 5:33 PM
108	I would not change a thing	2/26/2021 5:11 PM
109	Great nursing and front office service- very friendly.	2/26/2021 4:47 PM
110	The process was very efficient.	2/26/2021 4:25 PM
111	Not of experiences to qualify	2/26/2021 4:25 PM
112	All was clean, efficient and very well organized.	2/26/2021 4:24 PM
113	Everything was great. Everyone was very friendly and efficient.	2/26/2021 4:23 PM
114	Nothing very happy with the service	2/26/2021 4:21 PM
115	No improvement needed. Every one was friendly and help in any way they could.	2/26/2021 4:18 PM
116	Nothing everything was great.	2/26/2021 4:17 PM
117	Great process...professional and client friendly. No had first my first Moderna COVID-19 "jab " thank you.	2/26/2021 4:11 PM
118	it was all good. no need for improvement	2/26/2021 4:02 PM
119	everything was great	2/26/2021 3:57 PM
120	Nothing	2/26/2021 3:44 PM
121	Use a phone that shows the MMHD as the caller rather than a cell phone that just shows wireless caller.	2/26/2021 3:44 PM
122	Explain how timing of the scheduling was set and that supply of the vaccine was limited.	2/26/2021 3:41 PM
123	great !! quick, professional everyone seems to have a great attitude.	2/26/2021 3:37 PM
124	Very satisfied	2/26/2021 3:33 PM
125	Everything went well	2/26/2021 3:33 PM
126	Don't change a thing	2/26/2021 3:30 PM
127	everything was great. thanks you	2/26/2021 3:29 PM
128	Nothing everything went smoothly.	2/26/2021 3:25 PM

Immunization Client Satisfaction Survey

129	Everything went well. No issues.	2/26/2021 3:19 PM
130	Service was great. Everyone was friendly and helpful.	2/26/2021 3:14 PM
131	Nothing, everyone was very friendly	2/26/2021 3:13 PM
132	Nothing	2/26/2021 3:10 PM
133	All friendly, helpful very efficient.	2/26/2021 3:07 PM
134	I wouldn't change a thing.	2/26/2021 3:07 PM
135	The experience was efficient, smooth and pleasant. I do not have any suggestions for improving it.	2/26/2021 3:07 PM
136	Your staff was organized, welcoming and extremely friendly. They shared all information regarding the vaccine and made me very comfortable with the whole process. I was very impressed with thw entire experience.	2/26/2021 3:04 PM
137	Your staff was organized, welcoming and extremely friendly. They shared all information regarding the vaccine and made me very comfortable with the whole process. I was very impressed with thw entire experience.	2/26/2021 3:04 PM
138	Very organized. Friendly staff.	2/26/2021 3:02 PM
139	I thought all the personnel involved in delivering the vaccine were courteous and efficient, resulting in a very positive experience.	2/26/2021 2:53 PM
140	It was great	2/26/2021 2:49 PM
141	Good job	2/26/2021 2:47 PM
142	All was ok	2/26/2021 2:46 PM
143	Music while waiting, though it might be difficult to find something that all might enjoy	2/26/2021 2:43 PM
144	Small building but you have already planned for a larger venue	2/26/2021 2:39 PM
145	I had an absolute amazing experience for both Covid 19 vaccines. Everyone was helpful and friendly. I felt very well taken care of. It was was in and easy out. It was perfect. Thank you times one million.	2/26/2021 2:36 PM
146	very good as is.	2/26/2021 2:35 PM
147	Nothing! It was very organized. A staff person greeted me at the door and gave me directions. Then staff walked me to each spot I needed to go. I'm sure the staff are exhausted from doing so many covid vaccines, but they were all friendly and pleasant.	2/26/2021 2:34 PM
148	Answered this in previous question.	2/26/2021 2:32 PM
149	You were all great.	2/26/2021 2:31 PM
150	You are doing a great job and service to our community.	2/26/2021 2:28 PM
151	Everything was good.	2/26/2021 2:18 PM
152	Continue with concern and help.	2/26/2021 2:18 PM
153	All was great!	2/26/2021 2:16 PM
154	Don't schedule appointments when staff is at lunch. It's frustrating in freezing weather to stand outside assuming someone will come to unlock the door	2/26/2021 2:14 PM
155	Everyone did a great job.	2/26/2021 2:07 PM
156	Service was great. Friendly, organized, and thoughtful staff. Would highly recommend the Ithaca location.	2/26/2021 1:59 PM
157	I was happy with the service provided.	2/26/2021 1:59 PM
158	Well, husband and I will agree.... you were perfect!! And others praise all involved with courtesy , timing and professionalism. Thank you!	2/26/2021 1:58 PM

Immunization Client Satisfaction Survey

159	Once my friend was able to get my appointment scheduled it was all good. Getting into the web and trying to navigate was terrible for me. I'm not tech savvy. I became very frustrated. Way too complicated for alot of elderly. Not everyone has internet capabilities.	2/26/2021 1:54 PM
160	They did very well all wentwell	2/26/2021 1:48 PM
161	The covid vaccine experience was fantastic. Very professional. It felt like a safe environment. VERY user friendly.	2/26/2021 1:44 PM
162	Services were great. No need for improvement!	2/26/2021 1:40 PM
163	We were impressed by the efficiency and friendliness of the entire staff.	2/26/2021 1:39 PM
164	We were impressed by the efficiency and friendliness of the entire staff.	2/26/2021 1:39 PM
165	I think everything went very considering the pressure health care workers have been under in these trying times.	2/26/2021 1:35 PM
166	The only thing that I didn't like Was having to go back to the car to fill out the questionnaire. But you had your reason to ask us to do that. Overall really appreciated all you did for us and excited to be able to have our second vaccine soon.	2/26/2021 1:23 PM
167	Nothing could be done to make this process better. Extremely well organized with eager and friendly people. Effortless endeavor for the recipient.	2/26/2021 1:23 PM
168	Very friendly.	2/26/2021 1:21 PM
169	Help me schedule an appointment for my 2nd Covid shot!	2/26/2021 1:18 PM
170	Everything that was done at the health dept. couldn't have gone any better. Very well organized which made the process of receiving the vaccine well planned out.	2/26/2021 1:17 PM
171	You did great very efficient and friendly	2/26/2021 1:17 PM
172	Was an excellent visit. Very professional and orderly	2/26/2021 1:16 PM
173	Quick and painless	2/26/2021 1:16 PM
174	We were somewhat confused regarding the check in process for our second. The sign said to call upon arrival but no answer and no staff in parking lot distributing clipboard s	2/26/2021 1:15 PM
175	Friendly personnel	2/26/2021 1:10 PM
176	It was organized and run smoothly	2/26/2021 1:06 PM
177	It was fine	2/26/2021 1:05 PM
178	Everyone was professional, and it was all very well organized. The longest wait we had was when we had to wait the required 15 minutes after our vaccine shot. Thank you!	2/26/2021 1:02 PM
179	I thought it was great!	2/26/2021 1:01 PM
180	Tell the woman opening to calm down and treat people respectfully because they are already stressed enough about the situation.	2/26/2021 1:00 PM
181	Have paper work available before Covid shot.	2/26/2021 12:59 PM
182	It was fine.	2/26/2021 12:55 PM
183	Nothing. Your staff did an excellent job.	2/26/2021 12:52 PM
184	N/A	2/26/2021 12:46 PM
185	Everything was great!	2/26/2021 12:46 PM
186	It was fine	2/26/2021 12:44 PM
187	Not one thing very friendly and. Experience was great	2/26/2021 12:42 PM
188	Nothing I can think of	2/26/2021 12:41 PM
189	Nothing all were very nice and process seemed to go smoothly	2/26/2021 12:40 PM
190	Nothing did a great job	2/26/2021 12:40 PM

Immunization Client Satisfaction Survey

191	Everything was very well organized and easy.	2/26/2021 12:39 PM
192	The visit was great. Registering for an appointment was difficult. Probably due to limited number of vaccines available and, therefore, limited number of appts available. This will probably resolve itself as number of vaccines available increases.	2/26/2021 12:38 PM
193	Overall, it was very well done!	2/26/2021 12:33 PM
194	It was very well organized	2/26/2021 12:31 PM
195	I thought everything was very well organized and I have received an appointment for my second shot.	2/26/2021 12:27 PM
196	Keep up the good work. I couldn't think of one thing you could improve. My experience was very positive.	2/26/2021 12:27 PM
197	Nothing for me personally. Only 1 more shot to go.	2/26/2021 12:24 PM
198	Everything was very professional. The set up and administration of the vaccine was great	2/26/2021 12:21 PM
199	Na	2/26/2021 12:20 PM
200	Keep right on doing what you're doing. Great people. Superly well organized.	2/26/2021 12:18 PM
201	great service	2/26/2021 12:13 PM
202	It was good	2/26/2021 12:10 PM
203	Everyone I met was very friendly and helpful.	2/26/2021 12:07 PM
204	nothing	2/26/2021 12:07 PM
205	Everything was good	2/26/2021 12:06 PM
206	Service satisfied with service	2/26/2021 12:04 PM
207	nothing everything was great	2/26/2021 12:04 PM
208	Service satisfied with service	2/26/2021 12:04 PM
209	All was good.	2/26/2021 12:01 PM
210	Nothing. You did a great job. Thanks!	2/26/2021 11:58 AM
211	Considering how the building is laid out, your set up works great. Congratulations on a. Easy and friendly experience.	2/26/2021 11:57 AM
212	N/A	2/26/2021 11:56 AM
213	Nothing...great service.	2/26/2021 11:54 AM
214	It was an excellent set up	2/26/2021 11:50 AM
215	This was an excellent experience. Staff was friendly and professional.	2/26/2021 11:50 AM
216	Service has been perfect.	2/26/2021 11:48 AM
217	my husband and I had a great time	2/26/2021 11:48 AM
218	It went perfect for our Covid-19 vaccine's. We are so glad Marybeth called me and It was fun catching up with Charity at the door. You all get 5 stars.	2/26/2021 11:47 AM
219	.	2/26/2021 11:46 AM
220	Couldn't have been better, organized, efficient, friendly	2/26/2021 11:45 AM
221	It was above and beyond excellent!!!	2/26/2021 11:45 AM
222	Nothing. It was fine.	2/26/2021 11:44 AM
223	nothing	2/26/2021 11:44 AM
224	Nothing! The experience was well beyond my expectations.	2/26/2021 11:44 AM
225	Our experience was excellent	2/26/2021 11:42 AM

Immunization Client Satisfaction Survey

226	I was very happy with how they kept us safe.	2/26/2021 11:40 AM
227	everything was great	2/26/2021 11:40 AM
228	Nothing. My experience was great.	2/26/2021 11:38 AM
229	your operation is very organized and professional, yet compassion is ever present.	2/26/2021 11:38 AM
230	Had great service.	2/26/2021 11:36 AM
231	I was very impressed with the organization and the nurse was wonderful.	2/26/2021 11:36 AM
232	Nothing	2/26/2021 11:36 AM
233	A tad more friendliness would brighten the experience, but things are stressful right now, so I do not expect any more than what I received, which was just fine :)	2/26/2021 11:35 AM
234	It was a great experience	2/26/2021 11:35 AM
235	Keep doing what your doing and keep up the good work...	2/26/2021 11:34 AM
236	It was great!	2/26/2021 11:33 AM
237	Could not be improved, as very well organized.	2/26/2021 11:32 AM
238	Everything was fine for me.	2/26/2021 11:30 AM
239	Stop asking clients to complete surveys. America is weary of surveys. Perhaps just a bumper sticker on the front door that says " how's my vaccinating? Call 1-800-555-5555" :)	2/26/2021 11:30 AM
240	It was great.	2/26/2021 11:30 AM
241	I felt all the bases were covered, everyone was professional and relaxed, the covid system went great with social distancing and everyone being conscious of guidelines.	2/26/2021 11:29 AM
242	Provide a reminder of the follow-up appointment, i.e. next dose in paper - I don't recall receiving anything other than the shot card.	2/26/2021 11:29 AM
243	Under the circumstances, thought it went very well. Staff were all very friendly and helpful.	2/26/2021 11:29 AM
244	It was fine. The visit went well.	2/26/2021 11:27 AM
245	You need a sign in parking lot with directions. We didn't know what to do when we got there-whether to wait in car or run inside. People are afraid to miss their scheduled appt, so a bit of hand holding would be great.	2/26/2021 11:27 AM
246	None. It was great	2/26/2021 11:26 AM
247	Couldn't be better, very friendly & professional	2/26/2021 11:26 AM
248	Nothing. You were efficient, thorough, and were following safety protocols.	2/26/2021 11:24 AM
249	Everything and everyone was great	2/26/2021 11:24 AM
250	Nothing	2/26/2021 11:24 AM
251	Everything and everyone was great	2/26/2021 11:24 AM
252	We thought everything was very well organized! Thank you!	2/26/2021 11:23 AM
253	Nothing...Your staff was friendly, organized, and helpful! They were wonderful!	2/26/2021 11:23 AM
254	Perfect visit for me no changes needed	2/26/2021 11:23 AM
255	Great Group of employees. Efficient, Friendly, and Organized.	2/26/2021 11:22 AM
256	Nothing. Everyone was friendly and helpful.	2/26/2021 11:22 AM
257	Nothing. The process was well-oiled and everyone was pleasant, courteous and knowledgeable.	2/26/2021 11:20 AM
258	Nothing needed. Everything ran smoothly from the time got there until I left.	2/26/2021 11:20 AM
259	Nothing	2/26/2021 11:20 AM

Immunization Client Satisfaction Survey

260	Excellent service and very organized!!	2/26/2021 11:19 AM
261	The visit went very smoothly. No problem at all.	2/26/2021 11:18 AM
262	Nothing	2/26/2021 11:18 AM
263	I really don't know what you could do any better. Everyone was very kind and helpful and upbeat. the nurses giving the shots were very good. We hardly felt the prick of the needle	2/26/2021 11:17 AM
264	I had an excellent experience. Thank you!	2/26/2021 11:17 AM
265	The experience was great, no improvement needed	2/26/2021 11:17 AM
266	no complaints at all	2/26/2021 11:16 AM
267	N/A	2/26/2021 11:16 AM
268	Can't think of a thing - all staff were amazing!	2/26/2021 11:15 AM
269	I was more than happy with the services I received You can pass this along to your workers	2/26/2021 11:14 AM
270	The registration process the day of the appointment was chaotic. It was not clear how to proceed. I had an appointment time but that did not seem to matter.	2/26/2021 11:12 AM
271	It was an excellent experience	2/26/2021 11:12 AM
272	The service was great; however, there was the confusion over the genie website and many people didn't realize they had to redo their request for vaccination	2/26/2021 11:11 AM
273	Staff were professional and expedient - it went well.	2/26/2021 11:11 AM
274	Was totally satisfied with our visit to the health department.	2/26/2021 11:10 AM
275	Nothing	2/26/2021 11:09 AM
276	Everything was extremely organized and well planned. I had a great experience.	2/26/2021 11:08 AM
277	My visit was fantastic, everyone was so kind	2/26/2021 11:08 AM
278	Nothing at all. My husband & myself were so impressed by how easy & organized it was from registering for getting appointment info-to making the appointment -to receiving the first shot - to being scheduled for the 2nd shot-to all the follow up information especially after hearing the nightmare stories from many of our friends. THANK YOU to all involved!	2/26/2021 11:07 AM
279	Everyone was very friendly and my appointment went very quickly. I have no issues.	2/26/2021 11:06 AM
280	Everyone was very friendly and helpful.	2/26/2021 11:06 AM
281	Can't think of a thing. It was very good	2/26/2021 11:06 AM
282	All was good	2/26/2021 11:06 AM
283	.	2/26/2021 11:05 AM
284	Nothing everything was great and well organized.	2/26/2021 11:05 AM
285	Keep up the great work.	2/26/2021 11:05 AM
286	Everything was great	2/26/2021 11:03 AM
287	Not a thing. Very organized and everyone was very helpful.	2/26/2021 11:02 AM
288	Everyone was wonderful	2/26/2021 11:02 AM
289	Everyone was very kind, my experience was very good	2/26/2021 11:01 AM
290	Everything went smoothly	2/26/2021 11:01 AM
291	Very smooth process.	2/26/2021 11:01 AM
292	Maybe more available info on possible side affects	2/26/2021 11:00 AM
293	Nothing, everything was fantastic	2/26/2021 11:00 AM
294	Nothing. It was great.	2/26/2021 11:00 AM

Immunization Client Satisfaction Survey

295	Nothing. Everything was smooth, people were friendly and professional. Great experience	2/26/2021 10:58 AM
296	Nothing	2/26/2021 10:58 AM
297	Nothing pertaining to the covid vaccination. Very pleased on your service. Very impressed with the staff.	2/26/2021 10:56 AM
298	.	2/26/2021 10:56 AM
299	Keep smiling😊	2/26/2021 10:55 AM
300	Change vaccination line up so folks don't have to stand in line outside- maybe a number system where folks can wait in their car until they are permitted in bldg	2/26/2021 10:55 AM
301	I really appreciate being able to receive the Covid-19 vaccines at your facility. Everything went smoothly and was well-planned.	2/26/2021 10:55 AM
302	Visit was well handled. Staff were prepared made us feel welcomed.	2/26/2021 10:55 AM
303	Nothing. Very efficient.	2/26/2021 10:54 AM
304	Visit was well handled. Staff were prepared made us feel welcomed.	2/26/2021 10:54 AM
305	Nothing	2/26/2021 10:54 AM
306	Well run COVID vaccination- in and out	2/26/2021 10:54 AM
307	I have nothing to suggest because I had a great experience. Thank you.	2/26/2021 10:53 AM
308	Can't think of anything! Great experience	2/26/2021 10:53 AM
309	For vaccines, maybe better instructions when you get there as to where to go and such. Even written signs to tell you what to do would be helpful - I got there and walked into the dentist office by mistake looking for where to go for my vaccine.	2/26/2021 10:53 AM
310	All is well and attitudes were good	2/26/2021 10:53 AM
311	Everything went like clockwork	2/26/2021 10:53 AM
312	I can't think of anything.	2/26/2021 10:52 AM
313	Great Staff!	2/26/2021 10:52 AM
314	Nothing! Well organized and friendly and informed personel	2/26/2021 10:51 AM
315	Aside from the automated telephone system (that's a personal thorn of mine anyway) I think you people do an outstanding job with often, difficult clients.	2/26/2021 10:51 AM
316	nothing	2/26/2021 10:50 AM
317	Everything was fine	2/26/2021 10:50 AM
318	Nothing!	2/26/2021 10:50 AM
319	Everyone did a wonderful job we r so pleased we obtained an appointment for our 1st covid vac due to out age we have isolated almost one yr not seeing family or new great grandson born nov 2020 we appreciate our community health dept thank you !	2/26/2021 10:50 AM
320	Nothing	2/26/2021 10:49 AM
321	na	2/26/2021 10:49 AM
322	I think you have a great system working there so don't change it. People come in and are moved through the queue quickly and efficiently and it all turns out to be pleasant experience .	2/26/2021 10:49 AM
323	Very satisfied	2/26/2021 10:49 AM
324	Your in person people were great! With your automated phone system, it is hard to get a person, or know which extension you want .	2/26/2021 10:48 AM
325	I think you did a good job	2/26/2021 10:48 AM
326	Very well done! Organized. Thanks again!!	2/26/2021 10:48 AM

Immunization Client Satisfaction Survey

327	For Covid vaccines- Improve the waiting outside in sub-zero temperatures. Provide better information before arrival or at the door. Many people were confused - and very cold.	2/26/2021 10:48 AM
328	Went for second vaccine. Very efficient and organized.	2/26/2021 10:48 AM
329	Continue to do what you're doing	2/26/2021 10:48 AM
330	Everything was great	2/26/2021 10:47 AM
331	Already excellent	2/26/2021 10:47 AM
332	I was very pleased	2/26/2021 10:47 AM
333	I thought the visit went very well and don't have any ideas for better service at this time.	2/26/2021 10:47 AM
334	All was really nice	2/26/2021 10:47 AM
335	Keep the friendly professional staff	2/26/2021 10:47 AM
336	You all did a great job.	2/26/2021 10:46 AM
337	I think it was efficient, and the nurse who administered my shot did an excellent job. I didn't even feel it	2/26/2021 10:46 AM
338	Nothing, everything and everyone was a great experience!	2/26/2021 10:46 AM
339	Nothing different Such friendly staff and no time delays	2/26/2021 10:45 AM
340	It was excellent in every way.	2/26/2021 10:45 AM
341	All went smoothly and on time	2/26/2021 10:45 AM
342	Everything was very well organized.	2/26/2021 10:45 AM
343	n/a	2/26/2021 10:45 AM
344	Continue what you are doing. Very satisfied with your people process.	2/26/2021 10:45 AM
345	Nothing. Everything was very efficient.	2/26/2021 10:44 AM
346	I could never get through to anyone by phone for questions. I was able to send a fax with my question and I did receive a reply following that.	2/26/2021 10:44 AM
347	It was fine	2/26/2021 10:43 AM
348	Everything was great	2/26/2021 10:43 AM
349	Nothing	2/26/2021 10:43 AM
350	Nothing	2/26/2021 10:43 AM
351	NA	2/26/2021 10:42 AM
352	Everything was good	2/26/2021 10:42 AM
353	Excellent as is	2/26/2021 10:42 AM
354	Nothing. I hoping my second dose will not be cancelled. I want my second dose as scheduled	2/26/2021 10:42 AM
355	I thought the clinic was well run. If weather had been poor, it would have been a shame to have people waiting outside at the door though.	2/26/2021 10:41 AM
356	Nothing. Great service!	2/26/2021 10:41 AM
357	The staff were all outstanding! They were polite, professional, respectful, and very efficient.	2/26/2021 10:41 AM
358	Nothing	2/26/2021 10:41 AM
359	Everything went very smoothly and the staff was very nice.	2/26/2021 10:40 AM
360	Everyone was professional and efficient.	2/26/2021 10:40 AM
361	N/A	2/26/2021 10:40 AM
362	Was very efficient and included helpful information.	2/26/2021 10:38 AM

Immunization Client Satisfaction Survey

363	Everyone was helpful. Wonderful experience.	2/26/2021 10:38 AM
364	Have some type of tv or radio in the wait room afterwards. Sitting in silence is odd with a bunch of strangers.	2/15/2021 6:03 PM
365	do the job you were hired for and get paid to do not that hard.	2/11/2021 7:14 PM
366	Nothing. The entire process was well organized and pleasant.	2/11/2021 7:00 AM
367	No suggestiond	2/9/2021 6:24 PM
368	We received great service!	2/8/2021 9:02 PM
369	Nothing	2/6/2021 6:49 PM
370	Nothing, previous visit was excellent.	2/4/2021 4:47 PM
371	Na	2/3/2021 6:30 PM
372	Our experience was great! We received excellent service offered by very friendly staff.	2/3/2021 5:12 PM
373	Well organized fine job..	2/3/2021 5:07 PM
374	very satisfied with the service. very organized and friendly.	2/3/2021 2:33 PM
375	Great service, awesome staff	2/2/2021 7:54 PM
376	I received a questionnaire in my email after I went for my first dose that I could have filled out prior to arriving, but it was a quick for so was not inconvenienced.	2/2/2021 2:57 PM
377	n/a	2/2/2021 1:06 PM
378	NOTHING TO IMPROVE ON. EVERYON WAS GREAT.	2/2/2021 11:28 AM
379	It was good	2/1/2021 9:50 PM
380	Everyone was very nice and I never felt unsafe.	2/1/2021 8:28 PM
381	It was perfect	2/1/2021 5:52 PM
382	Everything was great. Thanks	2/1/2021 2:09 PM
383	Everything was great. Thanks	2/1/2021 2:01 PM
384	Everything was great. Thanks	2/1/2021 2:01 PM
385	Everything was great. Thanks	2/1/2021 1:38 PM
386	Everyone was professional and courteous. I was very satisfied.	2/1/2021 1:25 PM
387	Everything was great and very well organized (Covid Vaccine)	2/1/2021 11:51 AM
388	Politely remind other clients of proper face mask use- when I was in the waiting room after receiving my vaccine, there were two adults wearing their masks below their nose/chin.	2/1/2021 11:16 AM
389	Everything was excellent. Staff was very helpful an friendly	2/1/2021 8:37 AM
390	I was 100% satisfied!	2/1/2021 8:35 AM
391	When patients are in the waiting recovery area please make them wear their mask.	2/1/2021 8:05 AM
392	N/A	2/1/2021 7:55 AM
393	nothing Service was good	2/1/2021 7:53 AM
394	I had my 2nd shot on Tuesday, felt bad later in the day Tuesday, but real sick Wednesday and Thursday !!!!! Bad Fever	2/1/2021 12:02 AM
395	Well organized. Staff was friendly, efficient and did a great job.	1/31/2021 10:10 PM
396	I thought that the vaccination clinic was well organized and orchestrated. It was quick and safe.	1/31/2021 7:50 PM
397	Nothing	1/31/2021 7:15 PM

Immunization Client Satisfaction Survey

398	Great visit	1/31/2021 4:15 PM
399	Nothing everything was great	1/31/2021 3:26 PM
400	Everything was well done.	1/31/2021 2:09 PM
401	everyone was very helpful	1/31/2021 1:38 PM
402	Overall my visit was a success.	1/31/2021 12:08 PM
403	Everything went smoothly, professionally and friendly. Only 2 things come to mind, we had to wait outside for about 15 minutes in the cold before we were allowed in, (I think that was due to staff lunch) but I understand that in other areas people are waiting much longer in lines int he cold for the vaccine. The second is that I heard there were other people who were not scheduled and just showed up, who were allowed to get the vaccine. If I had known that, I could have had my husband jump in who is 66 years old. Now he's waiting.	1/31/2021 11:53 AM
404	Just continue as you are.	1/31/2021 7:56 AM
405	Vaccine given to on duty officers while working was not the best set up. There was no place to take off equipment in room for shot. A table to set everything on (Gun belt, radio with mic, belt snaps uniform shirt) other than the floor would have been nice.	1/31/2021 7:51 AM
406	Nothing. Staff was extremely organized.	1/31/2021 7:51 AM
407	Better external communication. Radio, TV, Facebook, etc.	1/31/2021 6:58 AM
408	Nothing	1/30/2021 10:31 PM
409	Give out stickers	1/30/2021 10:27 PM
410	Keep doing what you're doing. Very friendly staff!	1/30/2021 10:21 PM
411	Nothing	1/30/2021 7:25 PM
412	Friendly efficient staff	1/30/2021 6:30 PM
413	Just keep up the good work !	1/30/2021 6:05 PM
414	all good	1/30/2021 4:02 PM
415	Everything was fine	1/30/2021 2:13 PM
416	my husband i were very happy with our services and the staff	1/30/2021 1:22 PM
417	Nothing the immunization staff is the BEST!	1/30/2021 1:07 PM
418	The experience went very well.	1/30/2021 12:39 PM
419	It was a very good experience. I can't think of anything to change in the service.	1/30/2021 12:26 PM
420	The procedure was very convenient. Don't change anything.	1/30/2021 12:10 PM
421	If the weather was colder it would have been very uncomfortable filling out the information sheet. fortunately is was a nice day.	1/30/2021 12:09 PM
422	Nothing every thing was great	1/30/2021 12:02 PM
423	Automatic notice- email, text message, etc. - as a remember and reassurance that the appointment exists.	1/30/2021 11:19 AM
424	Visit was efficient and friendly.	1/30/2021 10:56 AM
425	I was happy with the friendliness and efficiency I experienced at both recent vaccination visits. Thank you.	1/30/2021 10:49 AM
426	My experience was fine. Simple and no long waiting.	1/30/2021 10:00 AM
427	great job	1/30/2021 9:51 AM
428	I received the COVID vaccine first round. It was wildly efficient and everyone was so friendly and helpful.	1/30/2021 8:42 AM
429	I don't know of anything. They was more than helpful and answered all our questions.	1/30/2021 8:18 AM

Immunization Client Satisfaction Survey

430	NA Well organized & a very satisfying experience. Thank you.	1/30/2021 7:40 AM
431	Thought it went extremely well.	1/30/2021 6:57 AM
432	Very happy	1/30/2021 6:54 AM
433	Staff very pleasant and friendly and appeared very professional and competent.	1/30/2021 6:10 AM
434	I think your services were FABULOUS!! Thank you!	1/30/2021 3:15 AM
435	my experience was fine but I have friends who tried to make appointments after me that can't even make contact with the office	1/30/2021 1:45 AM
436	coffee and donuts. Juice would be nice	1/29/2021 11:25 PM
437	We thought you were very organized and very professional so glad that this gives us a chance to express our gratitude for your service. Thank You	1/29/2021 11:14 PM
438	I've heard there are many, many people who can't get vaccinated yet. what can be done?	1/29/2021 11:01 PM
439	I am totally pleased	1/29/2021 9:48 PM
440	Thought the process was extremely well coordinated and went very smoothly. No changes necessary.	1/29/2021 9:29 PM
441	The COVID-19 vaccine clinic procedures from checking in to checking out were very well thought out.	1/29/2021 9:21 PM
442	I was satisfied with everything--contact on phone with who I spoke with. Upon arrival everything was fine but greeting at door, completing paper work, getting vaccination, wait time after and comment upon leaving.	1/29/2021 9:03 PM
443	I was satisfied	1/29/2021 8:40 PM
444	I don't know if it is possible, but being able to complete the pre-vaccination paperwork prior to arrival could prove more efficient.	1/29/2021 8:29 PM
445	You did a great job!!	1/29/2021 8:26 PM
446	Make your web page a little easier for tech challenged people	1/29/2021 8:22 PM
447	I thought everything was handled very well!	1/29/2021 7:51 PM
448	I have no complaints. Everything was great.	1/29/2021 7:37 PM
449	N/a	1/29/2021 7:27 PM
450	N/A	1/29/2021 7:20 PM
451	Great job of getting our first responders vaccinated!	1/29/2021 7:20 PM
452	No suggestions	1/29/2021 7:13 PM
453	Fantastic service, impressive organization. All of the people involved were incredibly helpful and friendly. Thank you	1/29/2021 7:10 PM
454	Keep doing what you have been doing Thank you	1/29/2021 7:10 PM
455	Everyone was very cordial and made me and my wife very welcome. My wife had an appointment two hours after I did, but they were able to work her in so we didn't have to drive back over in two hours	1/29/2021 7:02 PM
456	Couldn't be better	1/29/2021 7:00 PM
457	It was great. It ran like a well oiled machine.	1/29/2021 6:53 PM
458	Every one was professional and friendly. The process was well organized. I don't know of anything that would make it visit better.	1/29/2021 6:51 PM
459	Excellent service, could not have been a better experience	1/29/2021 6:51 PM
460	Maybe send a reminder email with information?	1/29/2021 6:34 PM
461	Give us more info before our appt. all persons were notified	1/29/2021 6:32 PM

Immunization Client Satisfaction Survey

462	It was well organized and efficiently	1/29/2021 6:31 PM
463	Nothing	1/29/2021 6:19 PM
464	Organized and efficient	1/29/2021 6:18 PM
465	No changes are required. Great, efficient system	1/29/2021 6:09 PM
466	Very fast, efficient, friendly experience!	1/29/2021 6:02 PM
467	Everything went very smoothly. Excellent staff.	1/29/2021 5:50 PM
468	They were wonderful!!!	1/29/2021 5:50 PM
469	Everyone loves candy.	1/29/2021 5:49 PM
470	Nothing, staff was friendly, helpful and it was a great experience.	1/29/2021 5:26 PM
471	Please do not make us stand out in the weather.	1/29/2021 5:18 PM
472	No problems at all	1/29/2021 5:15 PM
473	Experience was excellent, friendly, efficient. Great job with skilled workers	1/29/2021 5:07 PM
474	Nothing. I was thoroughly impressed with the staff and the process. Felt very comfortable during my visit.	1/29/2021 5:03 PM
475	Answer phones	1/29/2021 4:57 PM
476	Visit went great. Did have a little difficulty in locating correct building and entrance for my first time at this location.	1/29/2021 4:53 PM
477	Everything was great, well organized.	1/29/2021 4:46 PM
478	Nothing	1/29/2021 4:43 PM
479	Very pleasant experience. Top notch employees.	1/29/2021 4:07 PM
480	The clinic was very well run....very organized.	1/29/2021 4:05 PM
481	Can't think of a thing, it went well.	1/29/2021 4:00 PM
482	More info on when we will get shot or at least that we are on waiting list. Your web site is not helpful. You should check out Ionia's web page.	1/29/2021 3:51 PM
483	They did great!!!!	1/29/2021 3:50 PM
484	Keep doing what you are doing. The service was friendly and info about COVID 19 shot and shot itself very efficient. Very pleased and impressed.	1/29/2021 3:50 PM
485	it was fine, no issues	1/29/2021 3:33 PM
486	They did a great job here - we felt very safe & grateful.	1/29/2021 3:27 PM
487	Everything went smoothly with little wait time.	1/29/2021 3:18 PM
488	Would be nice if it could be a drive through	1/29/2021 3:05 PM
489	We are new to the area and were unaware of how to find info about immunization services. If it wasn't for our great neighbor informing us, we would have missed our first vaccination.	1/29/2021 2:58 PM
490	We had to wait outside. It was cold, but we didn't mind. We were so happy to get the vaccine.	1/29/2021 2:56 PM
491	Very happy with my experience.	1/29/2021 2:35 PM
492	Used your website, worked well for me.	1/29/2021 2:32 PM
493	you are doing an excellent job now	1/29/2021 2:31 PM
494	Nothing	1/29/2021 2:29 PM
495	Everything went smoothly for the vaccine appointment. Excellant and friendly staff.	1/29/2021 2:23 PM
496	It was wonderful and very organized.	1/29/2021 2:18 PM

Immunization Client Satisfaction Survey

497	I can't think of anything.	1/29/2021 2:18 PM
498	My experience was great	1/29/2021 2:18 PM
499	When calling the health dept # (# posted on windows/doors) to let them know we were there; it just kept ringing. No answer and no answering machine or voicemail at least stating it might have been lunchtime, etc. Maybe phone lines were down. Monitoring room: I scooted out without saying anything. I think the monitoring lady was busy so did not want to interrupt then when I left I realized maybe I should have let her know.	1/29/2021 2:16 PM
500	My wife and I received our first COVID vaccines. Staff were excellent and the process was efficient.	1/29/2021 2:13 PM
501	A glass of wine..haha	1/29/2021 2:11 PM
502	was very satisfied	1/29/2021 2:05 PM
503	I didnt notice the clip boards being cleaned between clients. Staff was very friendly and efficient.	1/29/2021 1:56 PM
504	Everyone was helpful! Quick service.	1/29/2021 1:55 PM
505	We felt they did a great job and were very professional.	1/29/2021 1:53 PM
506	Went ok	1/29/2021 1:53 PM
507	The whole process of our covid vaccine was well organized and carried out efficiently. I was very impressed.	1/29/2021 1:49 PM
508	No complaints whatsoever!	1/29/2021 1:47 PM
509	Excellent visit. Nurse gave painless injection!	1/29/2021 1:45 PM
510	No need to improve	1/29/2021 1:44 PM
511	Great job thanks!	1/29/2021 1:43 PM
512	Absolutely nothing. You made the whole process so easy that you couldn't have done it better	1/29/2021 1:39 PM
513	Nothing as everyone was friendly and well organized. It was a safe environment. Was happy we chose there for our Covid vaccines. Would like to thank everyone!	1/29/2021 1:36 PM
514	I don't have any suggestions, my experience was excellent.	1/29/2021 1:32 PM
515	1) on-site greeting and interaction was well done, 2) vaccination was well done, 3) call system and appointment arrangement was not user friendly. accordingly, MMDHD is directing the customer or resident to contact the supervisor if necessary to discuss this experience further as noted in this survey ending message [If you have a specific concern and would like to discuss it with our Immunization Supervisor, please call 1-989-831-3609.]. Perhaps MMDHD would consider taking the initiative to contact the customer or resident to learn more about experiences a customer or resident.	1/29/2021 1:27 PM
516	It would have been nice to wait in our vehicle and maybe phone us when it was our turn.	1/29/2021 1:27 PM
517	The experience was well organized, with pleasant and efficient staff	1/29/2021 1:23 PM
518	Communication was good and the immunization process was prompt. I have heard that some elderly people are being asked to wait outside for their shot, not sure if this is the case. If so, maybe use the waiting area where I sat after my shot for elderly or disabled to wait and move the waiting room somewhere else if possible. Not sure if that can be done logistically.	1/29/2021 1:20 PM
519	Escort to receive vaccine seemed slightly disoriented but overall all was fine	1/29/2021 1:12 PM
520	We have no complaints. Our experience was beyond the best. We left the office building feeling welcomed at a time when everyone is so on edge. Thank you!	1/29/2021 1:10 PM
521	Very friendly and knowledgeable staff. Keep up the good work.	1/29/2021 1:09 PM
522	Service was great!	1/29/2021 1:07 PM
523	I think you did a great job. Keep it going!	1/29/2021 1:06 PM
524	You were all extremely friendly and efficient. Thank you for vaccinating me!!!	1/29/2021 1:05 PM

Immunization Client Satisfaction Survey

525	Everything was very streamlined quick and organized I was very impressed.	1/29/2021 12:57 PM
526	I don't think my visit could have been any better. Staff was on hand to guide me through every phase of my visit as well as to answer any questions that I had.	1/29/2021 12:57 PM
527	It was great. No changes needed.	1/29/2021 12:57 PM
528	keep up the good work	1/29/2021 12:55 PM
529	Very impressed with the efficient way we were treated. Very happy with the social distancing etc.	1/29/2021 12:55 PM
530	Went great	1/29/2021 12:52 PM
531	Nothing, it was very well organized	1/29/2021 12:50 PM
532	Everyone was very helpful and friendly. No need to change. Website was a little difficult when signing up for Covid vaccine, but not too bad. Thank you for all you do to keep our community healthy!	1/29/2021 12:48 PM
533	Nothing. Great job	1/29/2021 12:48 PM
534	No idea	1/29/2021 12:42 PM
535	Very helpful and informative great ladies!!	1/29/2021 12:42 PM
536	Things went very smooth.	1/29/2021 12:42 PM
537	Commenting how great service was... super organized... those doing their job were efficient and so very cordial... all praises to whole staff!	1/29/2021 12:38 PM
538	The "sign up genius" process is very confusing and difficult to follow. IMO, a very poor choice for option of reserving a spot for a Covid vaccination. Basing it off of having or needing a Facebook account is not in line with the habits and skills of many folks aged +65.	1/29/2021 12:37 PM
539	Nothing I was very happy with everything	1/29/2021 12:34 PM
540	Nothing. I was satisfied.	1/29/2021 12:32 PM
541	Not your fault, but more Covid vaccines need to be available and offered more than just Thursday.	1/29/2021 12:27 PM
542	Very organized	1/29/2021 12:25 PM
543	Very fast, was in and out quickly.	1/29/2021 12:25 PM
544	Very organized	1/29/2021 12:25 PM
545	Perfect! My experience was very good.	1/29/2021 12:23 PM
546	Maybe if vaccines left over at the end of the day, offer them to people sitting in cars in the parking lot. Due to how quickly the Sign Up Genius signed up, my husband was a week behind me but was sitting in our car waiting for me. I heard some people talking (I was a 3:15 appt) that they had not used up all their shots that day so it would have been nice to offer to people already there. For us, it would have saved another trip for my husband the week later. You also didn't have a question about Sign Up Genius sign ups--just the telephone. Maybe a question on that. By the way, it was an easy method, but I feel for elderly that don't have internet/technology access. Huge problem for my older relatives in Ingham County.	1/29/2021 12:23 PM
547	Everyone was great especially the nurse administering the vaccine.	1/29/2021 12:18 PM
548	Did great.	1/29/2021 12:17 PM
549	Nothing very satisfied	1/29/2021 12:17 PM
550	we are pleased	1/29/2021 12:14 PM
551	I was very happy with my experience	1/29/2021 12:13 PM
552	People were very friendly, fast, and efficient.	1/29/2021 12:12 PM
553	N/a	1/29/2021 12:08 PM

Immunization Client Satisfaction Survey

554	I felt my visit was a very good experience	1/29/2021 12:03 PM
555	Service was fine	1/29/2021 12:01 PM
556	It was very well organized very efficient the staff did an outstanding job	1/29/2021 12:01 PM
557	Coffee and cookies? Just kidding. The experience was great. I was very impressed.	1/29/2021 12:00 PM
558	N/A	1/29/2021 11:59 AM
559	Very smooth process.	1/29/2021 11:57 AM
560	Ok	1/29/2021 11:55 AM
561	Nothing I was extremely satisfied with the service and attention I received.	1/29/2021 11:53 AM
562	we thought everything was fine	1/29/2021 11:53 AM
563	Very friendly personnel	1/29/2021 11:52 AM
564	Everything was great. A well organized machine with friendly staff	1/29/2021 11:50 AM
565	I thought everything went smoothly. I especially like that someone led my wife and I directly to the room for our shots and then out the back way to the exit.	1/29/2021 11:49 AM
566	New phone system	1/29/2021 11:47 AM
567	New phone system	1/29/2021 11:46 AM
568	Some confusion at the door when arriving for Covid Vaccine. We called the phone number posted but no answer. We figured it out and the rest went smoothly.	1/29/2021 11:44 AM
569	I was there for my first covid shot and it was run very good and keeping us separate and safe. I only wish the vaccination shots were more available. My husband and I signed up together and mine was the only one that was confirmed so now I don't know if he is still signed in the system and will be notified when more shots are available.	1/29/2021 11:43 AM
570	The St Johns location seemed very organized, everyone was very helpful and nice all through the process.	1/29/2021 11:43 AM
571	Figure out to staggered group. People with 1 and 12:45 were all waiting together. Perhaps have the one o'clock wait in their car and process the 12:45 first. Maybe hold up a sign with time of appointments you are taking.	1/29/2021 11:43 AM
572	You are well organized.	1/29/2021 11:43 AM
573	Excellent job. I only hope there is vaccine available when I return for my second dose.	1/29/2021 11:43 AM
574	No complaints	1/29/2021 11:42 AM
575	Exceeded our expectations	1/29/2021 11:39 AM
576	Ramp it up. You can handle more people.	1/29/2021 11:37 AM
577	COVID-19 Vaccine - super smooth	1/29/2021 11:34 AM
578	Nothing	1/29/2021 11:33 AM
579	I attended the Covid-19 vaccine clinic and everything was very streamlined and organized. Every person was friendly and nice (even after a long day).	1/29/2021 11:31 AM
580	nothing staff were amazing	1/29/2021 11:31 AM
581	Nothing to improve on.	1/29/2021 11:30 AM
582	Nothing. Was great	1/29/2021 11:29 AM
583	I have no suggestions.	1/29/2021 11:29 AM
584	Better phone service to make appointments	1/29/2021 11:28 AM
585	Everyone was kind and so Pleasant.	1/29/2021 11:27 AM
586	The visit was great, but signing up for the vaccine was a big hassle.	1/29/2021 11:26 AM

Immunization Client Satisfaction Survey

587	You guys are heroes administering Covid vaccines. You deserve bonus, and capes!	1/29/2021 11:25 AM
588	Everything was very efficient.	1/29/2021 11:23 AM
589	Everyone was very courteous and efficient. Keep up the good work. Thanks.	1/29/2021 11:23 AM
590	everything was great	1/29/2021 11:22 AM
591	The COVID vaccine clinic was very organized and everyone was helpful and nice.	1/29/2021 11:21 AM
592	Already excellent	1/29/2021 11:21 AM
593	Very well organized	1/29/2021 11:20 AM
594	My visit was great but was surprised that there was no temperature check required before letting me enter the building. Most medical related places require a quick temperature check.	1/29/2021 11:20 AM
595	:)	1/29/2021 11:19 AM
596	it was perfect	1/29/2021 11:19 AM
597	We were perfectly satisfied. Everyone was very respectful and kind. Very well organized.	1/29/2021 11:18 AM
598	They did everything they should and was pleased with their service.	1/29/2021 11:18 AM
599	Somehow inform the public that the vaccine is available. It was just by luck a friend her about it and we were able to get signed up. I know many more senior citizens who were not able to sign-up.	1/29/2021 11:17 AM
600	We appreciate the speedy service and the efficient staff that helped us.	1/29/2021 11:15 AM
601	no issues	1/29/2021 11:14 AM
602	Everyone was great and the process well organized and quick!	1/29/2021 11:14 AM
603	Very well run. Organization was great. Very easy to get my vaccine and very well run.	1/29/2021 11:14 AM
604	Three of us were waiting outside at the front door with it being locked. No signage asking us to wait or whether distribution was continuing. I was prepared to go home when a staff member opened outside door & apologized that they had been at lunch. Next time, put a cardboard clock with return time or note on door to alleviate anxiety. Thanks	1/29/2021 11:12 AM
605	I was satisfied with my experience.	1/29/2021 11:10 AM
606	It was fantastic. Efficient and friendly.	1/29/2021 11:10 AM
607	Would like to be able to schedule appointments online	1/29/2021 11:09 AM
608	Keep up the great work. Thank you for providing this service with your great staff	1/29/2021 11:09 AM
609	Excellent service	1/29/2021 11:08 AM
610	The clinic was set up nicely. It was a very efficient process.	1/29/2021 11:07 AM
611	I think everyone there did an awesome job. Thanks for what you do! Keep it up!	1/29/2021 11:07 AM
612	Just keep doing what you have been doing. The visit went great.	1/29/2021 11:06 AM
613	Nothing, it was a very positive experience!	1/29/2021 11:06 AM
614	Outstanding service, friendly professional staff	1/29/2021 11:06 AM
615	We treated with kindness and dignity. There was no issue at all.	1/29/2021 11:04 AM
616	The website was OK but a challenge when the slots filled so quickly	1/29/2021 11:03 AM
617	Everything was good	1/29/2021 11:02 AM
618	Great job! Very clean	1/29/2021 11:02 AM
619	The Covid vaccine process was excellent. Very well done! Thank you!!	1/29/2021 11:00 AM
620	nothing	1/29/2021 11:00 AM
621	U were wonderful & efficient!	1/29/2021 10:59 AM

Immunization Client Satisfaction Survey

622	My only problem that I had was having to fill out the questionnaire outside in the cold. And that was not a big problem.	1/29/2021 10:59 AM
623	The service was excellent	1/29/2021 10:59 AM
624	All was great. Staff was super friendly and professional. Thank you	1/29/2021 10:57 AM
625	Distancing was a problem as it was cold and we had to wait outside. But nothing can be done about that at this time.	1/29/2021 10:57 AM
626	I had no idea what I was to bring with me, exactly where to go, whether I should eat. Etc. I drove to Ithaca to check. Place was locked and no one would answer the door. Tried the posted phone numbers and no one answered. Tried the web site with no response. Found an email name and sent an inquiry and got a response asking how I got her email. All very frustrating. Did finally get a response from Stanton telling me to bring my drivers license and just show up on time. It was all I needed. But very frustrating just trying to find someone to answer a simple question.	1/29/2021 10:57 AM
627	Well organized	1/29/2021 10:57 AM
628	Everyone was friendly and professional	1/29/2021 10:56 AM
629	Everything was fine I had no issues and honesty have no suggestions staff was great	1/29/2021 10:55 AM
630	Better information at the door about coming in to the building. Signs on the door say to call, but the phone goes unanswered. If you had just told me to wait outside for someone to greet me it would have been much less stressful. I was there at 12:45 for my 1st Covid vaccination, and it was my first visit to the building. I wasn't sure I was in the right place, nor did I know what to do. Thank you.	1/29/2021 10:54 AM
631	Keep doing what your doing.	1/29/2021 10:54 AM
632	Services were very efficient	1/29/2021 10:53 AM
633	Every thing was very good.	1/29/2021 10:53 AM
634	The pandemic really enhanced the use of social media and the website and tying the website with the County website helped make the information available. That process creates good long term opportunity.	1/29/2021 10:53 AM
635	They did a great job!	1/29/2021 10:53 AM
636	The staff was VERY friendly and informative with advice on the vaccine.	1/29/2021 10:53 AM
637	Very satisfied. Quick & well organized	1/29/2021 10:53 AM
638	NA	1/29/2021 10:52 AM
639	Make the website to schedule vaccine more user friendly.	1/29/2021 10:52 AM
640	Nothing. Service for the vaccine was run very smoothly by the staff. Excellent.	1/29/2021 10:51 AM
641	Staff very efficient, friendly and knowledgeable.	1/29/2021 10:51 AM
642	Better signs on roads to find the building	1/29/2021 10:51 AM
643	Nothing. Extremely well done clinic.	1/29/2021 10:50 AM
644	No problem.	1/29/2021 10:50 AM
645	Your team did an excellent job! Very organized.	1/29/2021 10:50 AM
646	Service and people were great.	1/29/2021 10:50 AM
647	Nothing, everybody was helpful and friendly!	1/29/2021 10:50 AM
648	N/a	1/29/2021 10:50 AM
649	Nothing. Everyone was great n very friendly	1/29/2021 10:49 AM
650	Very satisfied with the service.	1/29/2021 10:49 AM
651	Staff were wonderful and I was seen immediately. Couldn't have been any better.	1/29/2021 10:48 AM

Immunization Client Satisfaction Survey

652	No suggestions. You all did a wonderful job.	1/29/2021 10:48 AM
653	It was very well organized. No complaints.	1/29/2021 10:47 AM
654	Did good. Enjoyed the greeting at the door.	1/29/2021 10:47 AM
655	Possibly provide the needed forms via e-mail prior the appointment, so they could be completed prior to arriving.	1/29/2021 10:46 AM
656	Fix it so it is easier to call and make an appointment	1/29/2021 10:46 AM
657	had a great experience, staff was very nice and welcoming	1/29/2021 10:46 AM
658	Nothing.. everyone was friendly and fast	1/29/2021 10:45 AM
659	Couldn't be better. People were so helpful and kind!	1/29/2021 10:45 AM
660	Excellent service!	1/29/2021 10:44 AM
661	Everything went well, everything ran smoothly. We were very pleased!	1/29/2021 10:44 AM
662	Service was efficient, fast and staff was very friendly. Would definitely recommend this location.	1/29/2021 10:44 AM
663	The service was excellent. A very positive experience.	1/29/2021 10:44 AM
664	Already doing a great job!	1/29/2021 10:43 AM
665	The arrival notification phone number was invalid as per the young man who finally came to the locked exterior door. Once we made entry, everything was great.	1/29/2021 10:43 AM
666	The waiting outside was not pleasant, but I know you are getting a lot of people in and out. I don't know what the best answer is, but waiting outside was not fun in the winter.	1/29/2021 10:43 AM
667	Your staff and procedures are perfect just as they are.	1/29/2021 10:42 AM
668	Everything went great! I drove 45 minutes for my vaccine and had a great experience.	1/29/2021 10:42 AM
669	Everyone was very helpful and pleasant!	1/29/2021 10:42 AM
670	Nothing. Your staff was well organized and knowledgeable.	1/29/2021 10:42 AM
671	Nothing. It was great. Thank you all!	1/29/2021 10:41 AM
672	I came for Covid vaccine. Extremely positive experience! THANK YOU	1/29/2021 10:40 AM
673	Everything was fine	1/29/2021 10:40 AM
674	wonderfully organized!!thank you!!	1/29/2021 10:39 AM
675	All was fine	1/29/2021 10:39 AM
676	Filling out a form outside was less than optimal.	1/29/2021 10:39 AM
677	No issues	1/29/2021 10:39 AM
678	Very efficient!	1/29/2021 10:39 AM
679	This was one of the very best clinic experiences! Fully professional, right on time (very rare in medical practice), a memorable day.	1/29/2021 10:38 AM
680	Everyone was helpful and the process was smooth. I couldn't have asked for anything better.	1/29/2021 10:38 AM
681	I attended a clinic and was notified at the last minute through word of mouth. The CoVid vaccines are difficult to receive right now and the hospital sign ups are frustrating and a joke. I was thankful I heard through word of mouth that I could just "show up", but the clinic was not advertised well to agencies where essential workers are. Now, it's difficult to get the vaccine due to limited resources. I'm confused how this clinic was simply a walk in, yet this isn't being offered anymore...	1/29/2021 10:38 AM
682	Nothing. I felt completely safe and the staff were so friendly and helpful. Excellent is all I can say!	1/29/2021 10:38 AM
683	Nothing.	1/29/2021 10:38 AM

Immunization Client Satisfaction Survey

684	It was all about the COVID vaccine. I was panicked about my husband being able to be vaccinated and called twice during a time you all were getting thousands of calls. The lady I spoke to was so kind. I talked to the same one twice. I don't know her name but she called me "sweetie" if that tells you anything. She was really kind to me, I was in the verge of a breakdown and was so fortunate to have her answer my call. The only thing negative is there is not enough vaccine and I feel guilty we received ours before others. The gal didn't tell me to sign up on line but told me I could watch the site and see when it's available. I was lucky enough to see i could schedule our shots and the appointments filled up immediately. I know it's not the county's fault but it's heartbreaking there isn't enough. Getting the shot was very organized. I was so impressed. Thanks to everyone for our smooth experience.	1/29/2021 10:37 AM
685	voice message available for making appointments, this is something that I tried to visit before the vaccination came.	1/29/2021 10:37 AM
686	I came for my covid shot and could not believe how efficient the operation was. They did a fine job of getting people in and out.	1/29/2021 10:36 AM
687	Excellent services.	1/29/2021 10:36 AM
688	It was great..no complaints.	1/29/2021 10:36 AM
689	I was totally satisfied!	1/29/2021 10:35 AM
690	NA	1/29/2021 10:35 AM
691	Great experience	1/29/2021 10:34 AM
692	Everything was great!	1/29/2021 10:34 AM
693	I felt like the COVID vaccine clinic was very well organized and I felt safe the entire time I was there!	1/29/2021 10:33 AM
694	Your staff was friendly & professional! When I had a small reaction to my Covid vaccine, they were caring & helpful. Thank you for all you do! Bonnie Simcox	1/29/2021 10:32 AM
695	Thanks much for your responsive and sensitive care.	1/29/2021 10:32 AM
696	I was helping my 91 year old parent get through this process. She couldn't do this herself. She didn't know or understand some of the terms on the entry questionnaire. So I explained to her what they were asking. Then she could answer properly.	1/29/2021 10:32 AM
697	Had no issues everyone was super friendly and helpful	1/29/2021 10:32 AM
698	It was already great, organized and on schedule.	1/29/2021 10:31 AM
699	It was a bit odd the door was locked on my vaccination clinic day but someone came to open it within a few minutes. I understand there are probably reasons it needed to be locked.	1/29/2021 10:31 AM
700	Could not have been better service and information, thank you.	1/29/2021 10:31 AM
701	Very nicely planned and followed through.	1/29/2021 10:31 AM
702	Received excellent experience. Very efficiently run. Was in and out quickly because of it being so well managed.	1/29/2021 10:31 AM
703	Nothing	1/29/2021 10:31 AM
704	Everyone was very friendly and helpful!	1/29/2021 10:31 AM
705	Great service as is	1/29/2021 10:31 AM
706	I was surprised there were no screening questions or temperatures taken when entering the building to see if anyone coming in might have a CoVid infection.	1/29/2021 10:31 AM
707	Received excellent experience. Very efficiently run. Was in and out quickly because of it being so well managed.	1/29/2021 10:30 AM
708	It was perfect	1/29/2021 10:30 AM
709	Great service . Nurse was wonderful	1/29/2021 10:29 AM
710	Staff was very professional and friendly.	1/29/2021 10:29 AM

Immunization Client Satisfaction Survey

711	I would t chance anything. Ran smooth and every body was very friendly. Thank you for your service.	1/29/2021 10:29 AM
712	I would t chance anything. Ran smooth and every body was very friendly. Thank you for your service.	1/29/2021 10:28 AM
713	It was a wonderful experience. Everyone was knowledgeable, efficient, snd kind.	1/29/2021 10:28 AM
714	Nothing	1/29/2021 10:28 AM
715	Great experience very organized	1/29/2021 10:28 AM
716	I received the Covid vaccine and was totally impressed how efficient and organized things were. I am so glad I drive to Ithaca for the shot.	1/29/2021 10:27 AM
717	Nothing it was a pleasant experience. Thanks, Charles Everest	1/29/2021 10:27 AM
718	Nothing. It was great.	1/29/2021 10:27 AM
719	Everyone was very friendly and efficient	1/29/2021 10:27 AM
720	Nothing at all. Extremely well done and organized	1/29/2021 10:27 AM
721	Everything was great.	1/29/2021 10:27 AM
722	Out reach to community other then just online . A high percentage of seniors don't have a clue on how to sign up .	1/29/2021 10:27 AM
723	N/A	1/29/2021 10:26 AM
724	Great job	1/29/2021 10:26 AM
725	Everyone was excellent! Very efficient, organized and kind!	1/29/2021 10:26 AM
726	Not necessarily your fault but there whole "phase" process is confusing	1/29/2021 10:26 AM
727	More spacious after shot waiting area	1/29/2021 10:26 AM
728	It was great!	1/29/2021 10:26 AM
729	Everything was good	1/29/2021 10:25 AM
730	I was the only one of my pod that had to wait 30 minutes; everyone else had to wait 15 minutes. It wasn't explained to me why and it was frustrating to be potentially exposed to more 'pods'. After discussing it with others, it appears because I have existing medicine allergies (but not to the shot).	1/29/2021 10:25 AM
731	nothing	1/29/2021 10:25 AM
732	Everyone was great!!	1/29/2021 10:25 AM
733	Na	1/29/2021 10:25 AM
734	NA	1/29/2021 10:24 AM
735	It was perfect 😊	1/29/2021 10:24 AM
736	Be more clear on how to get into the building. Otherwise, everyone was very friendly and helpful on getting my vaccine!	1/29/2021 10:24 AM
737	Nothing.	1/29/2021 10:23 AM
738	N/A. Had an excellent experience	1/29/2021 10:23 AM
739	Everyone was great and the covid clinic was ran great. Thank you for all you do.	1/29/2021 10:23 AM
740	It was perfect	1/29/2021 10:23 AM
741	I thought everything was set up very well	1/29/2021 10:22 AM
742	More info about side effect. To plan if i may get sick the next day or not.	1/29/2021 10:22 AM
743	Nothing	1/29/2021 10:21 AM
744	Efficient and quick, great job.	1/29/2021 10:21 AM

Immunization Client Satisfaction Survey

745	It went well.	1/29/2021 10:21 AM
746	The phone number listed in the front door and windows never answered to verify our arrival. My husband had to pound on the door to get someone to come, since the doors were locked. May want to correct that.	1/23/2021 3:15 PM
747	Establish a covid vaccine waitlist. Include pt she, health, and occupation if working. Use these criteria to prioritize your wait list.	1/21/2021 9:48 AM
748	Dont have a banner which tells you to schedule a vaccine with no possible appointments.	1/19/2021 7:27 PM
749	We need clear information about when we can expect to receive vaccinations and where. It is very frustrating to hear other people are accessing vaccination in our group, not not Clinton County. Why? NO explanation.	1/17/2021 9:13 AM
750	Update your system and do your jobs	1/14/2021 1:09 PM
751	Call me 810-287-7476 name is Rhonda	1/12/2021 12:20 PM
752	See #5&6 comments. Good luck w all your efforts. I love public health departments. Too unsung. Too bad Reagan started all the block grant style defunding of important state functions in the 80's.	1/11/2021 2:35 PM
753	We do not know how to be notified about scheduling an appt if we are told not to call and have no internet. We are 94 years old and are eligible for the vaccine but how do we sign up?	1/8/2021 9:09 AM
754	Hire competent people -- provide an email link to communicate with the Health Officer, directly -- States/HD guidelines as you have updated Jan 6 do NOT reflect what I was told Jan 5th -- We live in DeWitt [75 years old] only YESTERDAY [Jan 6] was updated COVID vaccine info posted online and the day following my call to HD vaccine is now opened to ALL phases [except Phase 2?] when Phase 1b [75 year olds] were totally ignored until the schedule became over saturated those less in need?! We have medically based reason for getting vaccine which is time sensitive -- and we are unable to schedule until next set of clinics the in February ??? this is WRONG!!!	1/7/2021 7:30 AM

Agreements Signed 2/18/21 – 3/17/21

Date Signed	Organization	Purpose	Amount	Signed By
2/18/21	Teamsters Local 214	Collective Bargaining Agreement signed with the Teamsters State, County, and Municipal Workers Local 214	N/A	BOH, Marcus Cheatham, and Union Stewards
3/4/21	RHC Consulting	Contract for Services for RHC Consulting to create and file the necessary paperwork for the agency to receive funds through the USF Program.	15% of all funds received	Melissa Selby
3/5/21	JotForm, Inc.	Business Associate Agreement with JotForm, Inc.	N/A	Sarah Doak
3/5/21	Mid-State Health Network (MSHN)	Letter of Agreement with MSHN to allow for the reimbursement of costs related to the State Opioid Response (SOR) grant projects.	\$4,500	Marcus Cheatham

- The Board of Health (BOH) approved the agency Financial Status Report as presented.

STAFFING REPORT – FEBRUARY 2021

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STATUS	POSITION	BRANCH OFFICE
VACANCY	FT IT Coordinator, base location yet to be determined, effective October 1, 2020 (On November Staffing Report the position was listed as Specialist and should have been Coordinator.)	Yet to be determined

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STATUS	POSITION	BRANCH OFFICE
VACANCY	PT (0.6 FTE) P.H. Representative (COVID), Gratiot Branch Office, effective February 11, 2021 with funding through September 30, 2021	Gratiot
VACANCY	FT Community Health Worker, Clinton Branch Office, effective February 24, 2021 (Switched branch location for FT vacancy from Montcalm with BOH acknowledgement at February meeting.)	Clinton
NEW HIRE	Courtney Town, FT P.H. Representative, Clinton Branch Office, effective March 29, 2021	Clinton
NEW HIRE	Robin Davis, PT (0.5 FTE) P.H. Nurse I/II (COVID), Gratiot Branch Office, effective October 30, 2021 with funding through September 30, 2021	Gratiot

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STATUS	POSITION	BRANCH OFFICE
SEPARATION OF EMPLOYMENT	Linda Smith, FT E.H. Specialist I, Gratiot Branch Office, effective March 12, 2021	Gratiot
TRANSFER	Vanessa Nelson, FT E.H. Specialist I, Montcalm Branch Office transfer to Gratiot Branch Office, date yet to be determined	Gratiot
VACANCY	FT E.H. Specialist I/II, Montcalm Branch Office, effective March 15, 2021	Montcalm